



Societal Impact of Social Sciences,
Humanities & Arts Conference
2- 4 November, Stockholm

Parallel Session (K.13)

Effectively Demonstrating & Amplifying the
Impact of Research

A network diagram with red and black nodes and lines, representing a complex system or research network.

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Effectively Demonstrating & Amplifying the Impact of Research

Frank Zwetsloot

CEO of ScienceWorks, the Netherlands

Frank Zwetsloot
CEO ScienceWorks

Assessing and demonstrating Societal Impact of Science

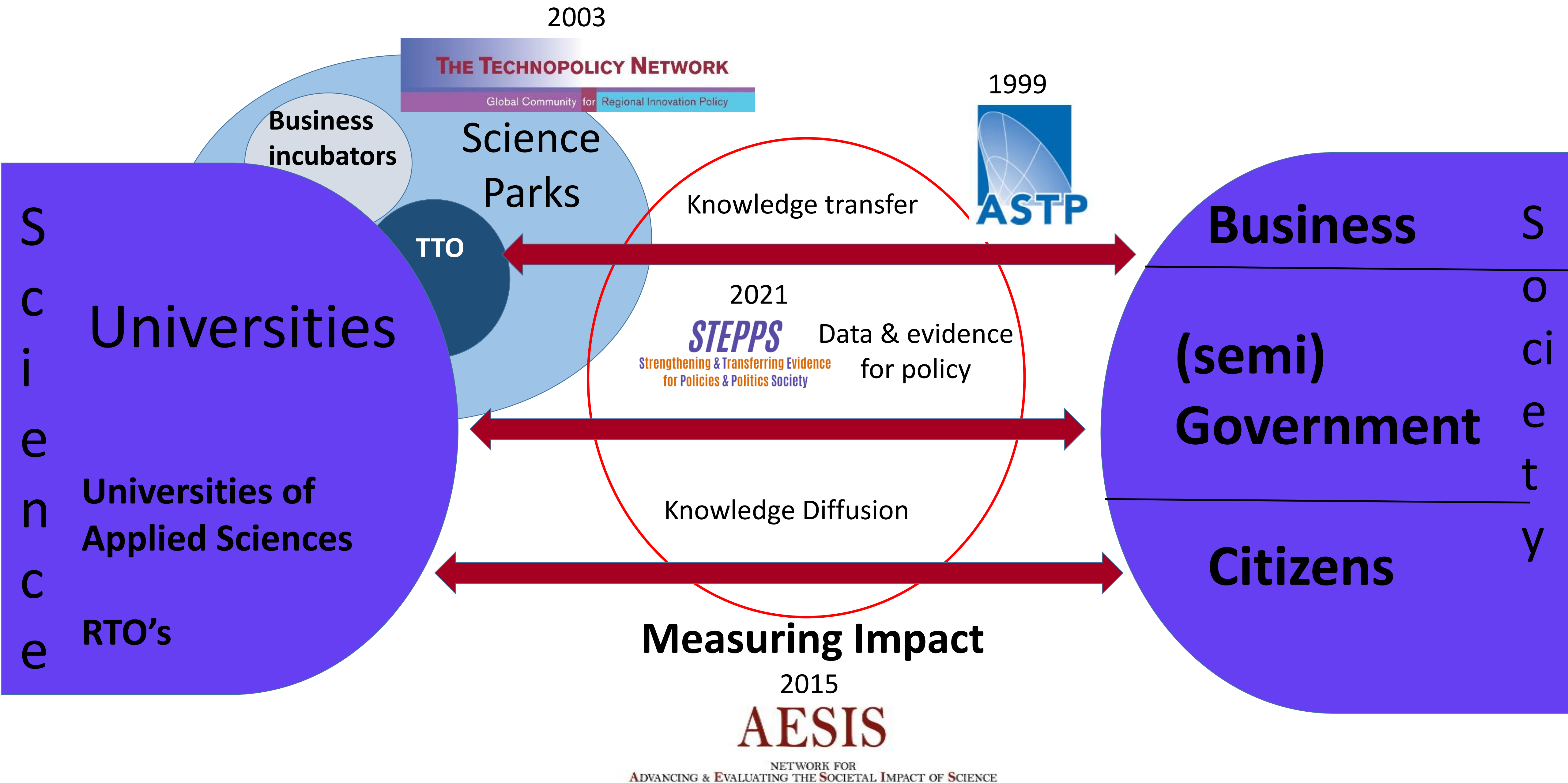
An introduction to the session on

Demonstrating Impact, AESIS, Stockholm, November 3 2022

ScienceWorks is an intermediary. We....

- Organize knowledge transfer (courses, conferences) on the professionalization of connecting science & society
- Develop our own methods & models for assessing impact of science.
- Provide advice on connecting science with external parties
- Developed international networks at the interface of science and society
- Focus recently on connecting evidence, data and policymaking (STEPPS)

Positioning of our mission and the international networks we have founded



A short history of Impact

	80's	90's	00's	10's
Goals	Birth of the start-up culture	University Entrepreneurship	3rd mission	Impact
Instruments	TTO's	Holdings Incubators	Valorisation Strategies	National Policies & KEO's
Visibility	Start-ups	Scienceparks	Soc. Challenges Reg. ecosystems	Unicorns & SDG's
Involvement	Technology & Industry	Innovation clusters	University management	Including all stakeholders

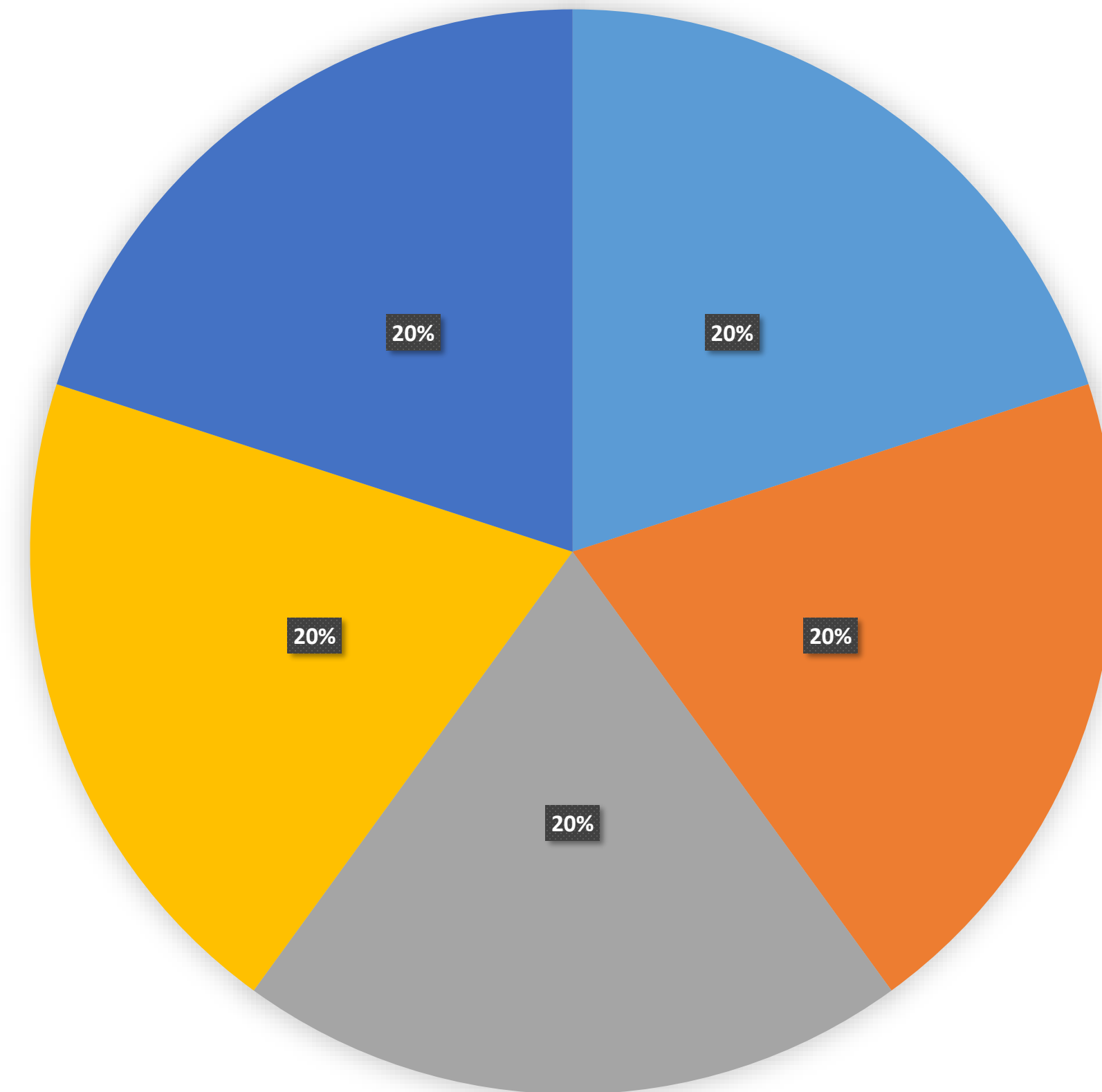
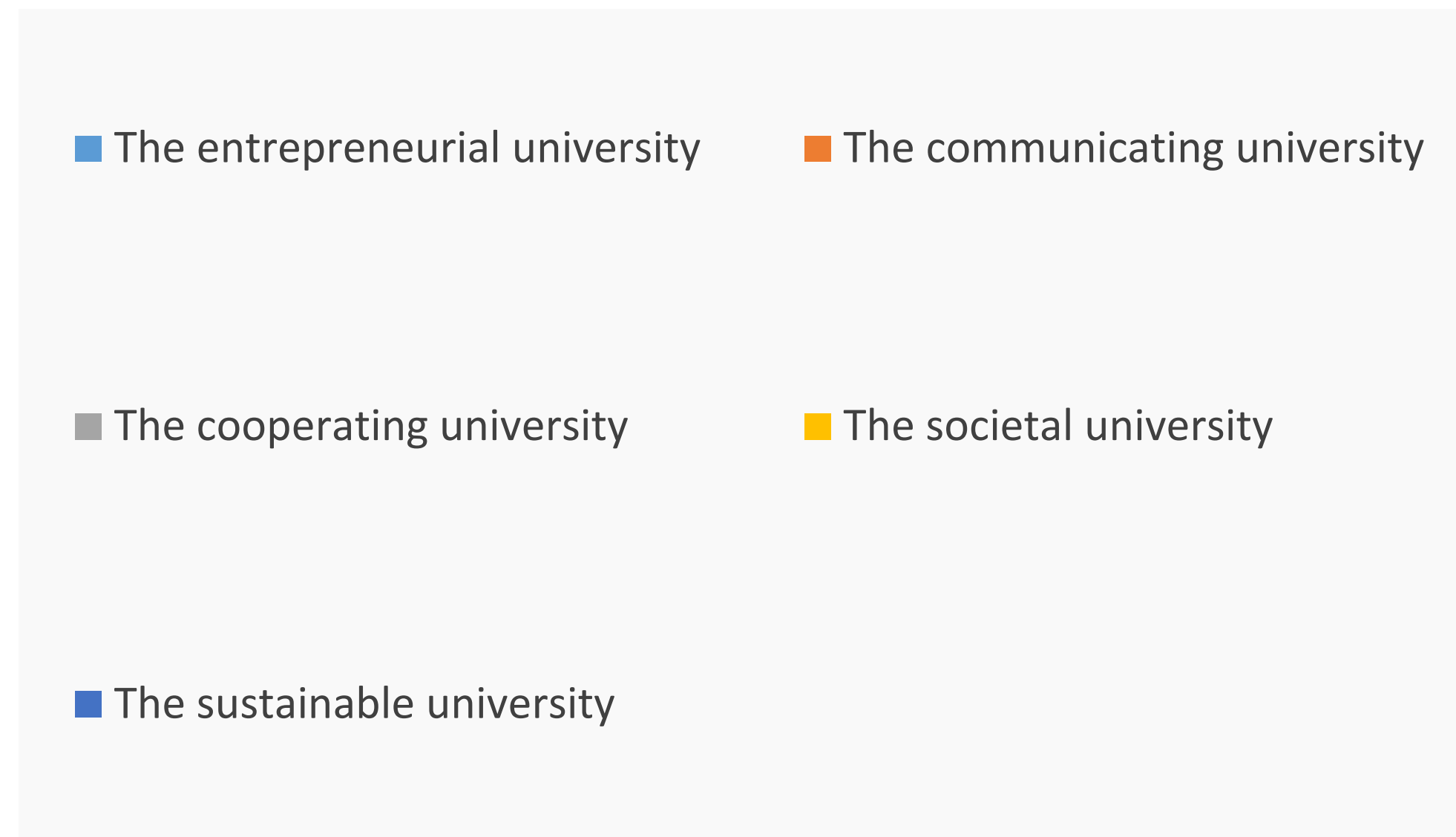
Can we measure impact?

- In the long term, the effect of science on society can be determined in broad sense
- ... But it is nearly impossible to connect this to one research programme (Hill, Grant, REF analyse)
- Valorisatie – mapping the social value of science - can be measured; it describes the route towards Impact realization
- Impact can be part of a strategy or profile of a knowledge institution

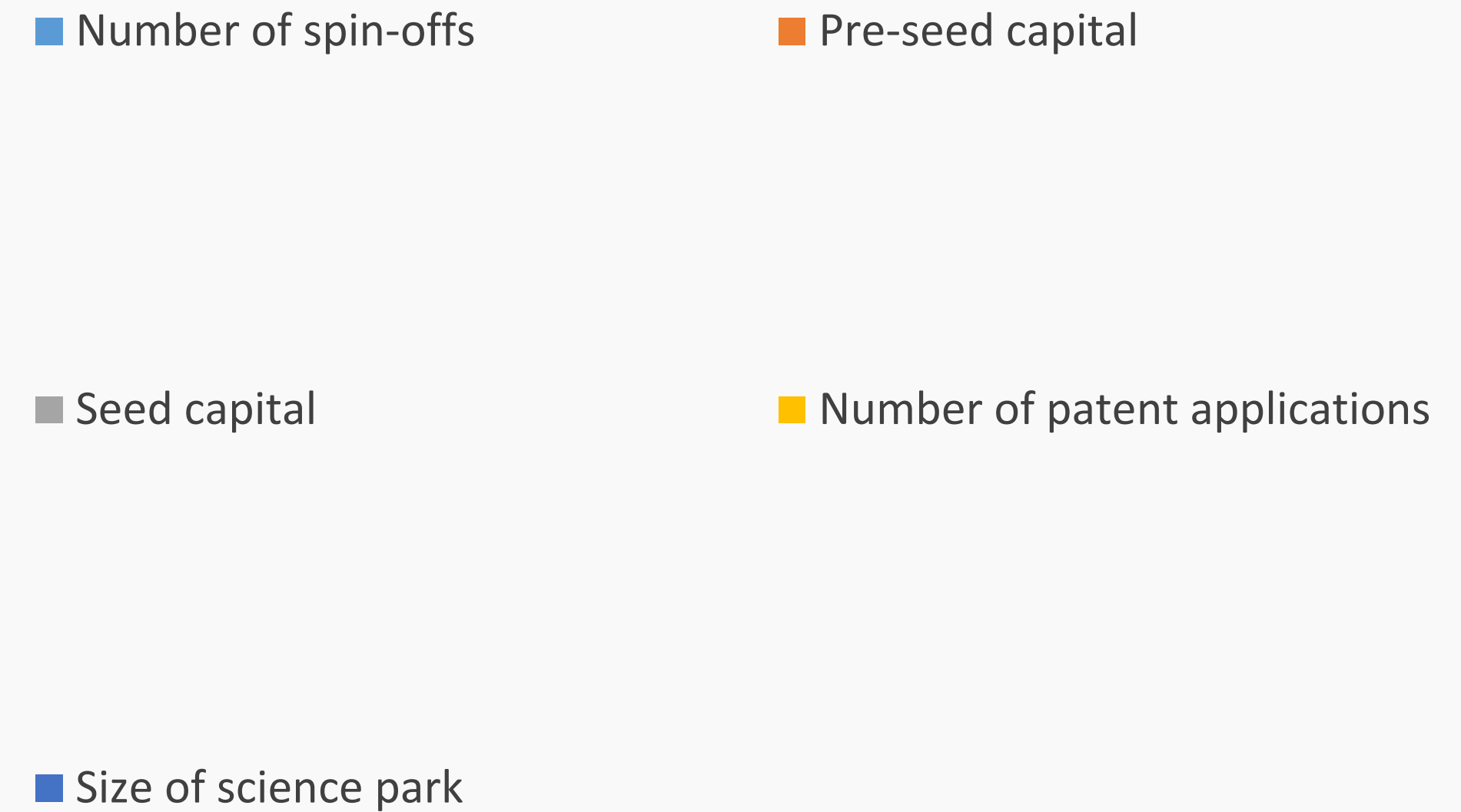
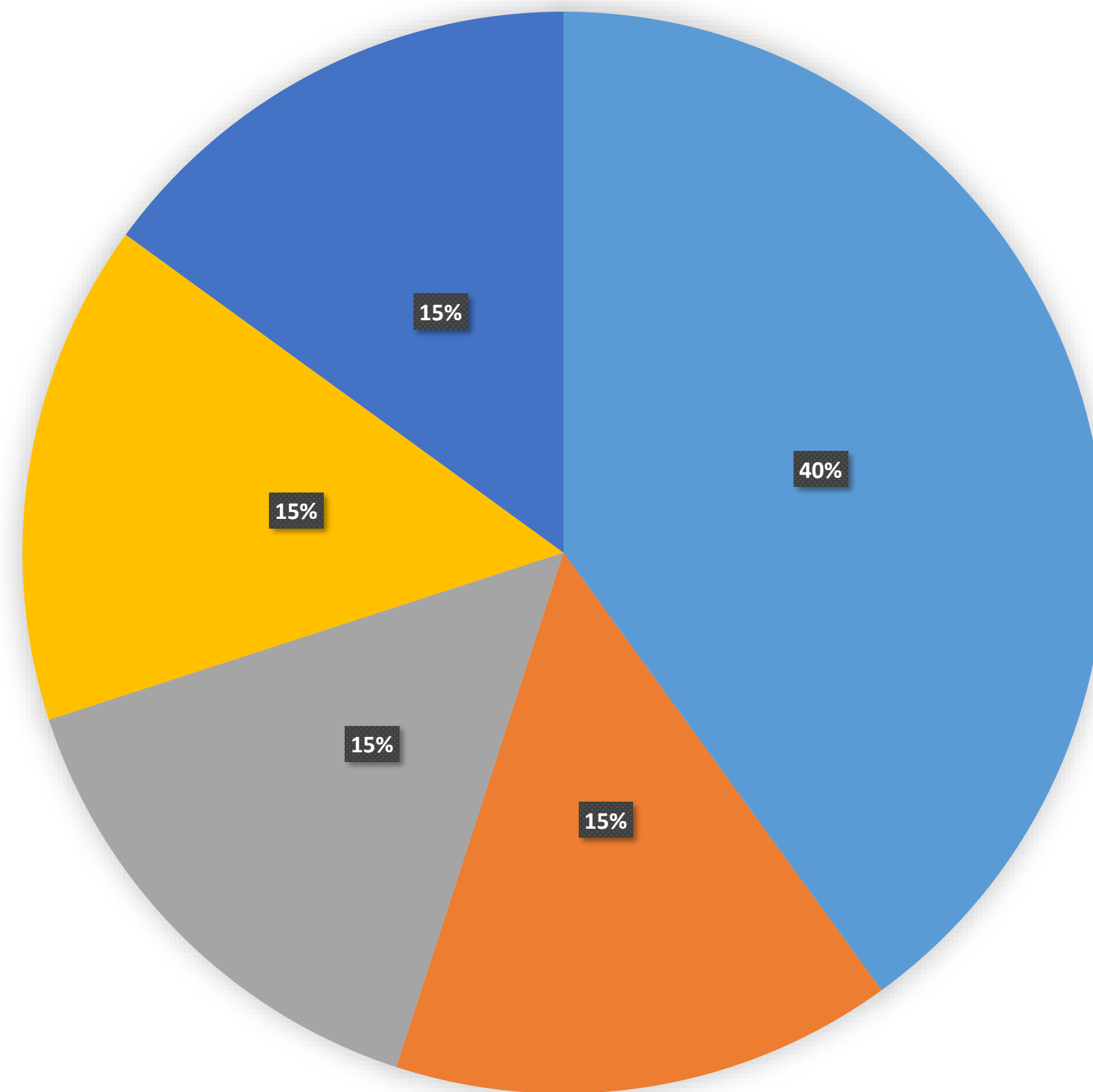
Measuring impact; The University Impact Ranking

- Since 2011, ScienceWorks is mapping the societal impact of Dutch universities through its bi-annual Impactranking
- Over time, five categories were created:
 - The entrepreneurial university
 - The cooperating university
 - The communicating university
 - The societal university
 - The sustainable university

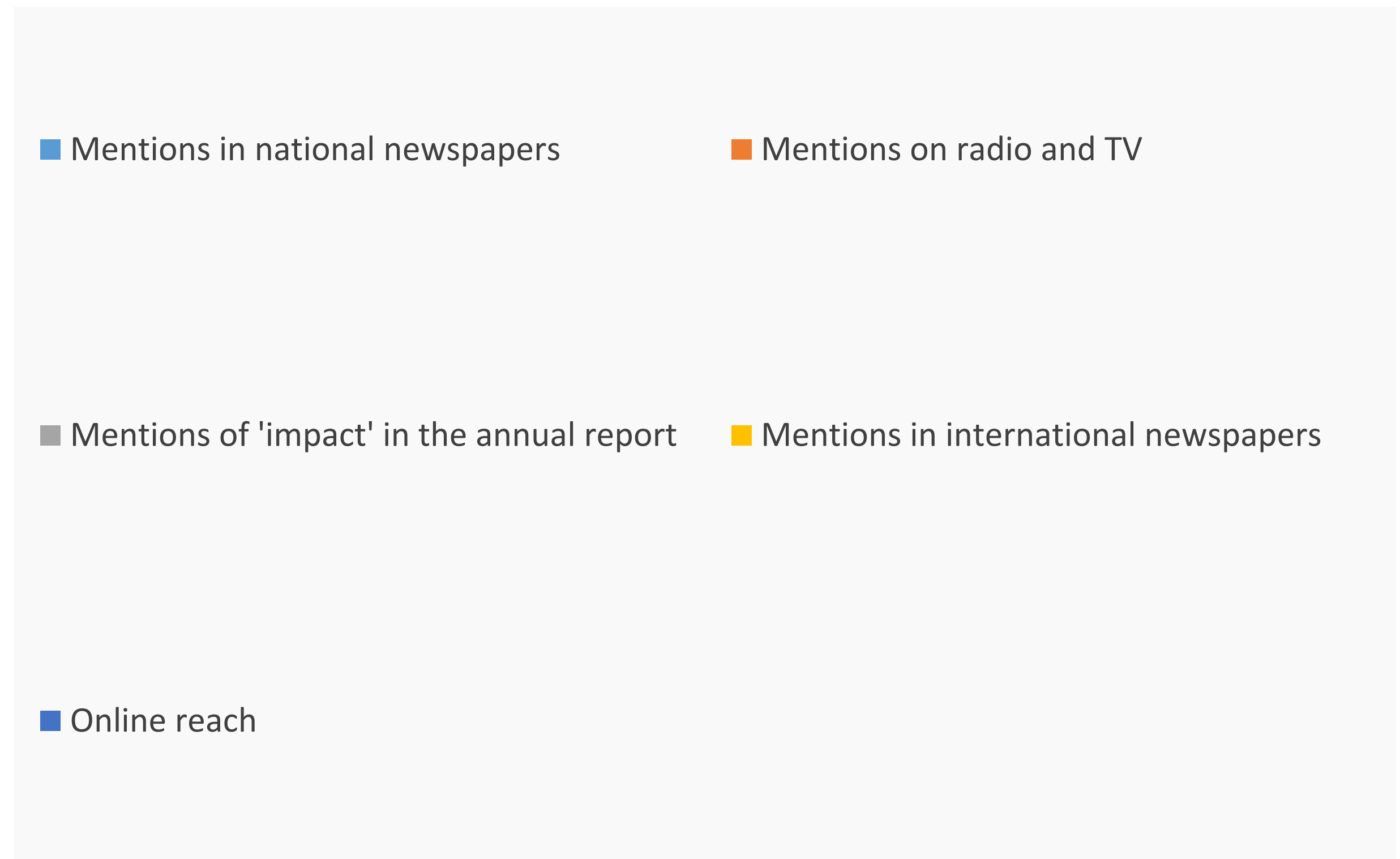
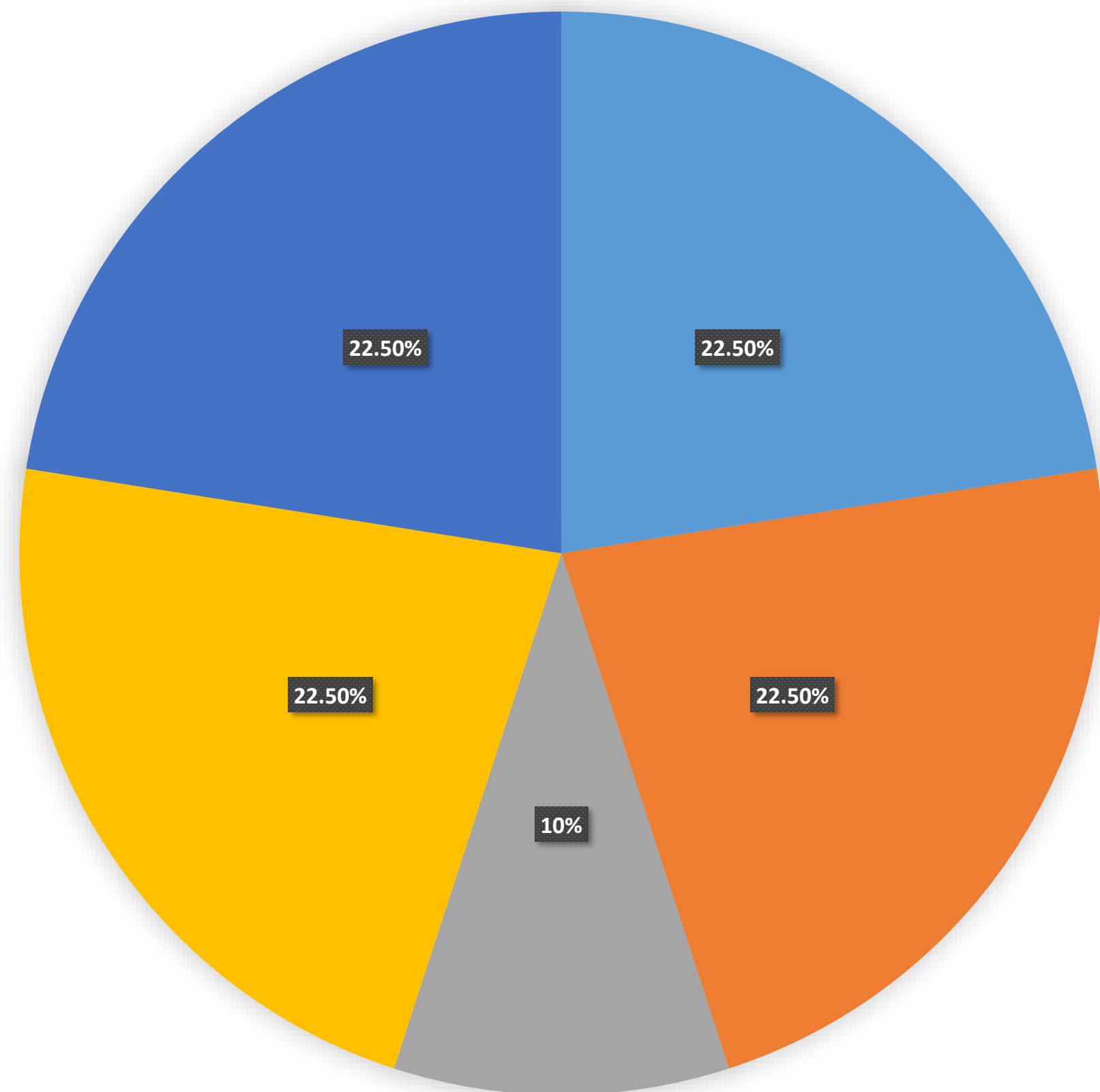
Composition ranking



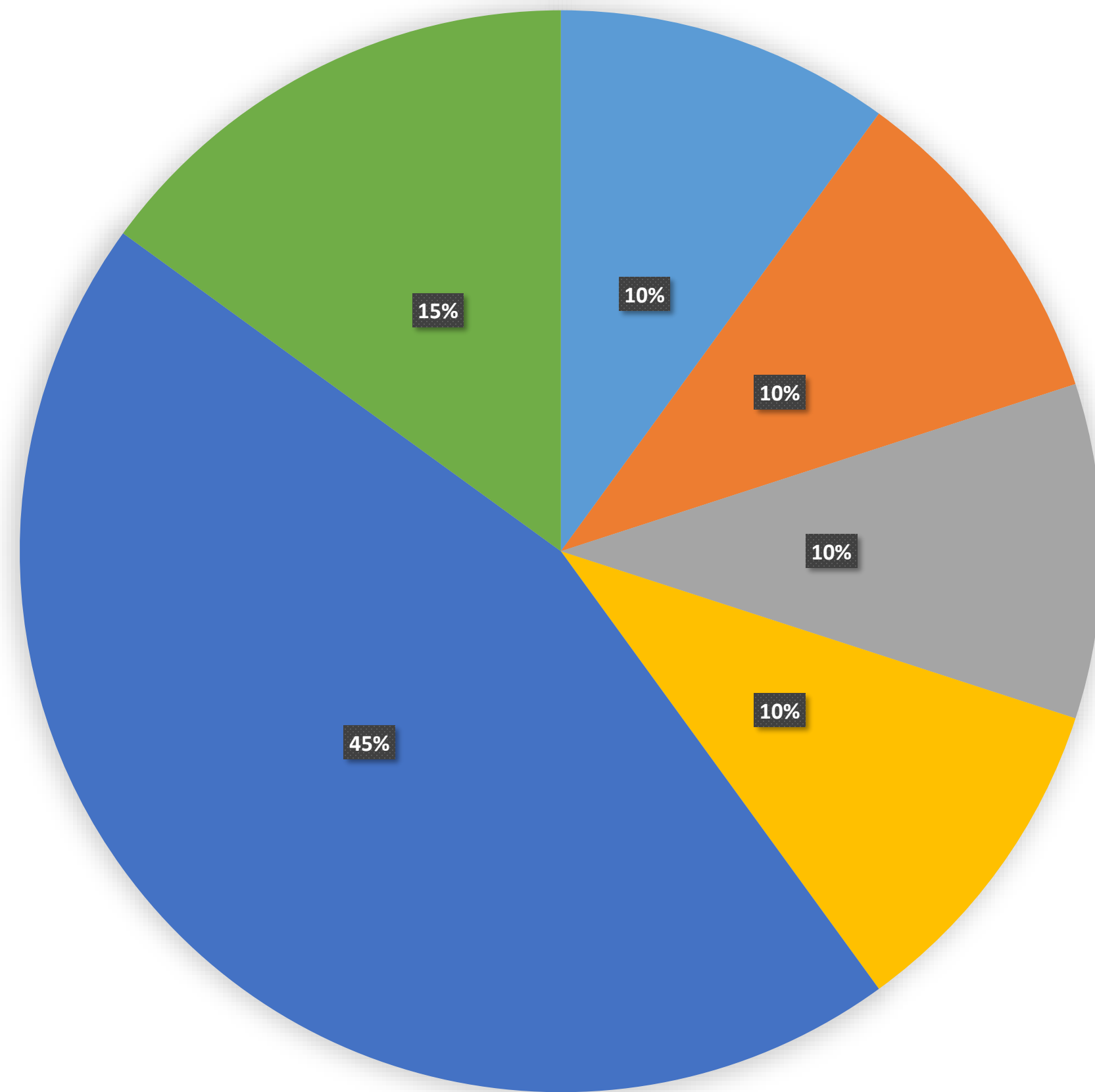
Composition 'the entrepreneurial university'



Composition 'the communicating university'

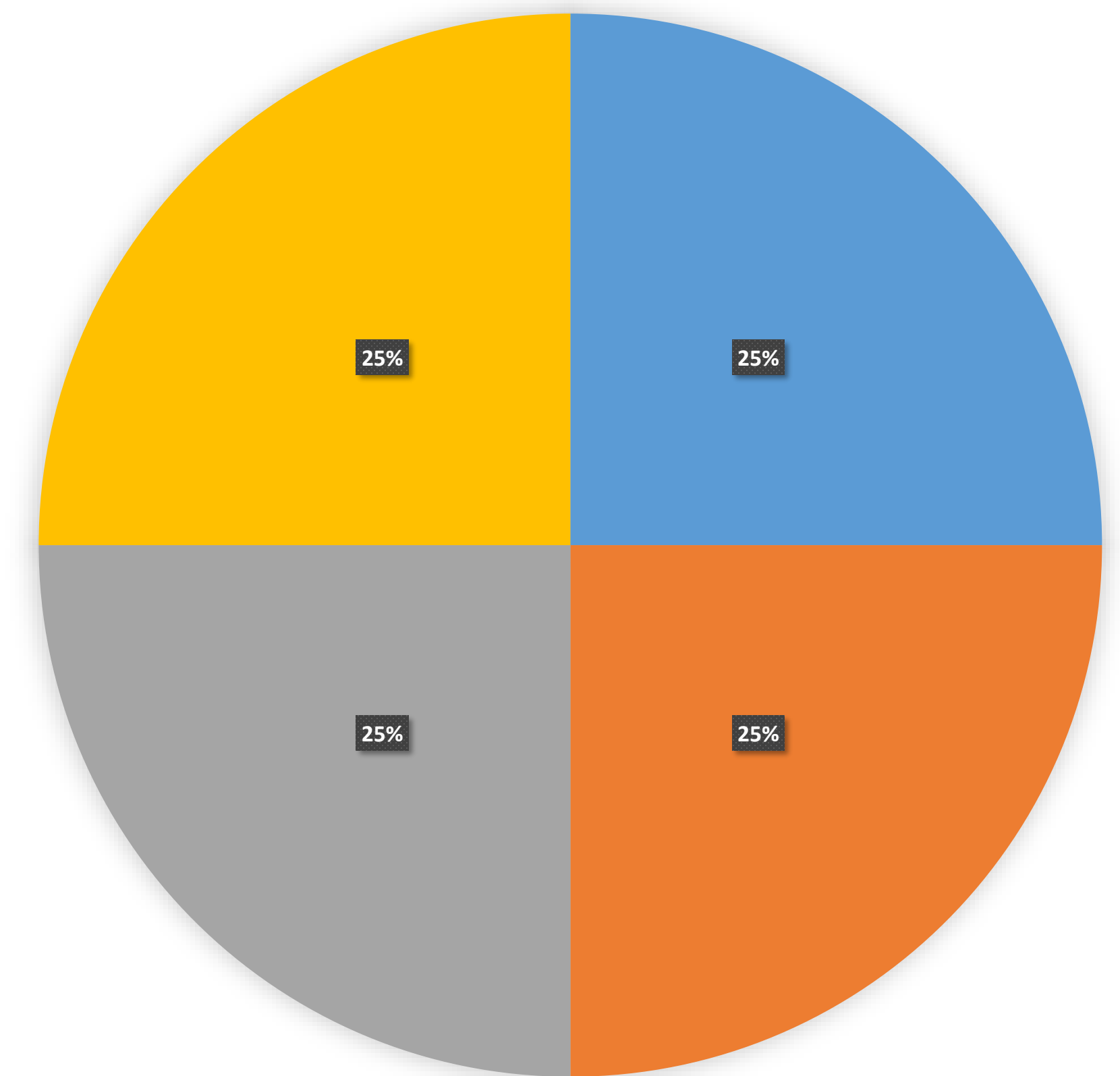
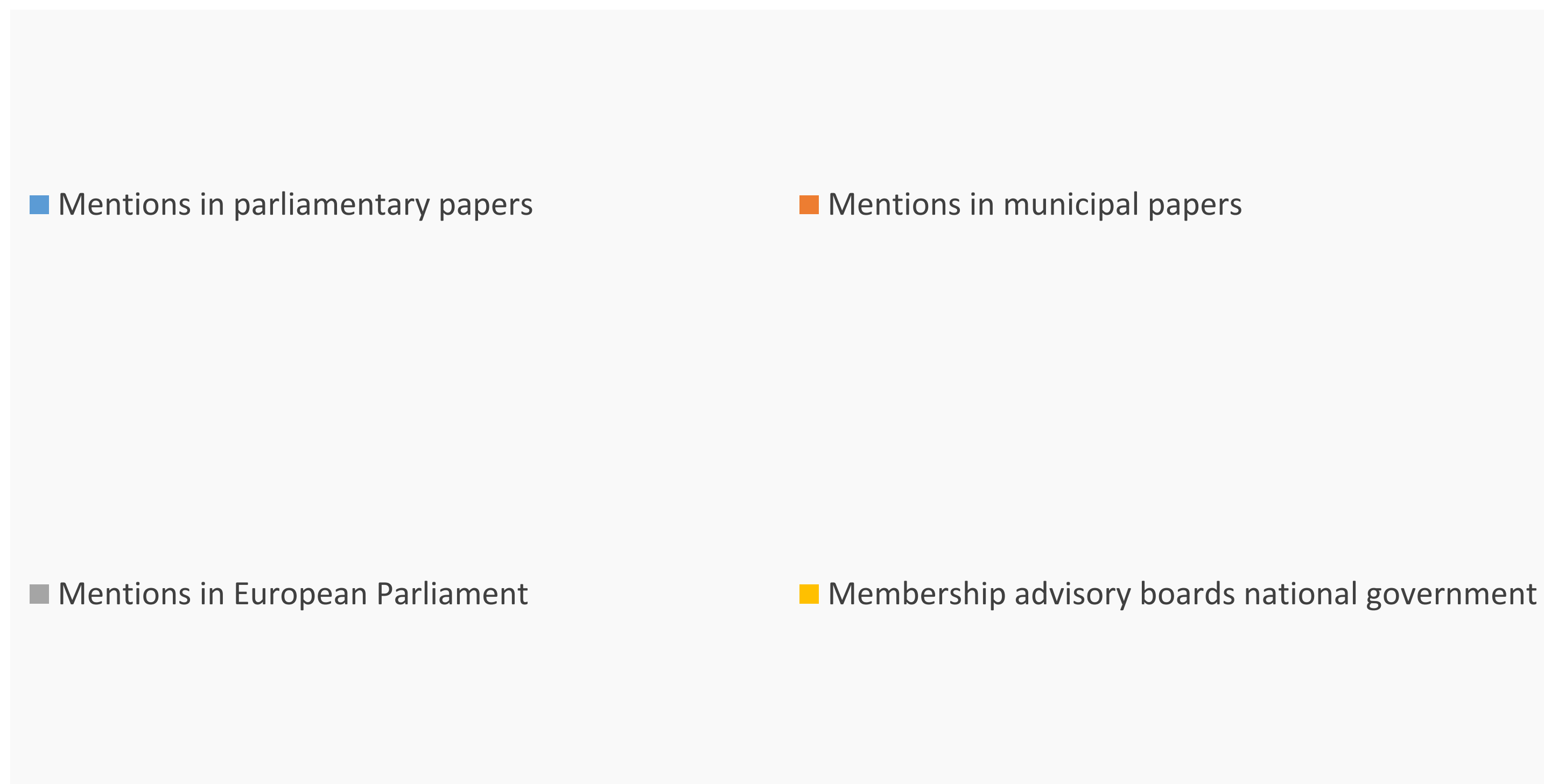


Composition 'the cooperating university'



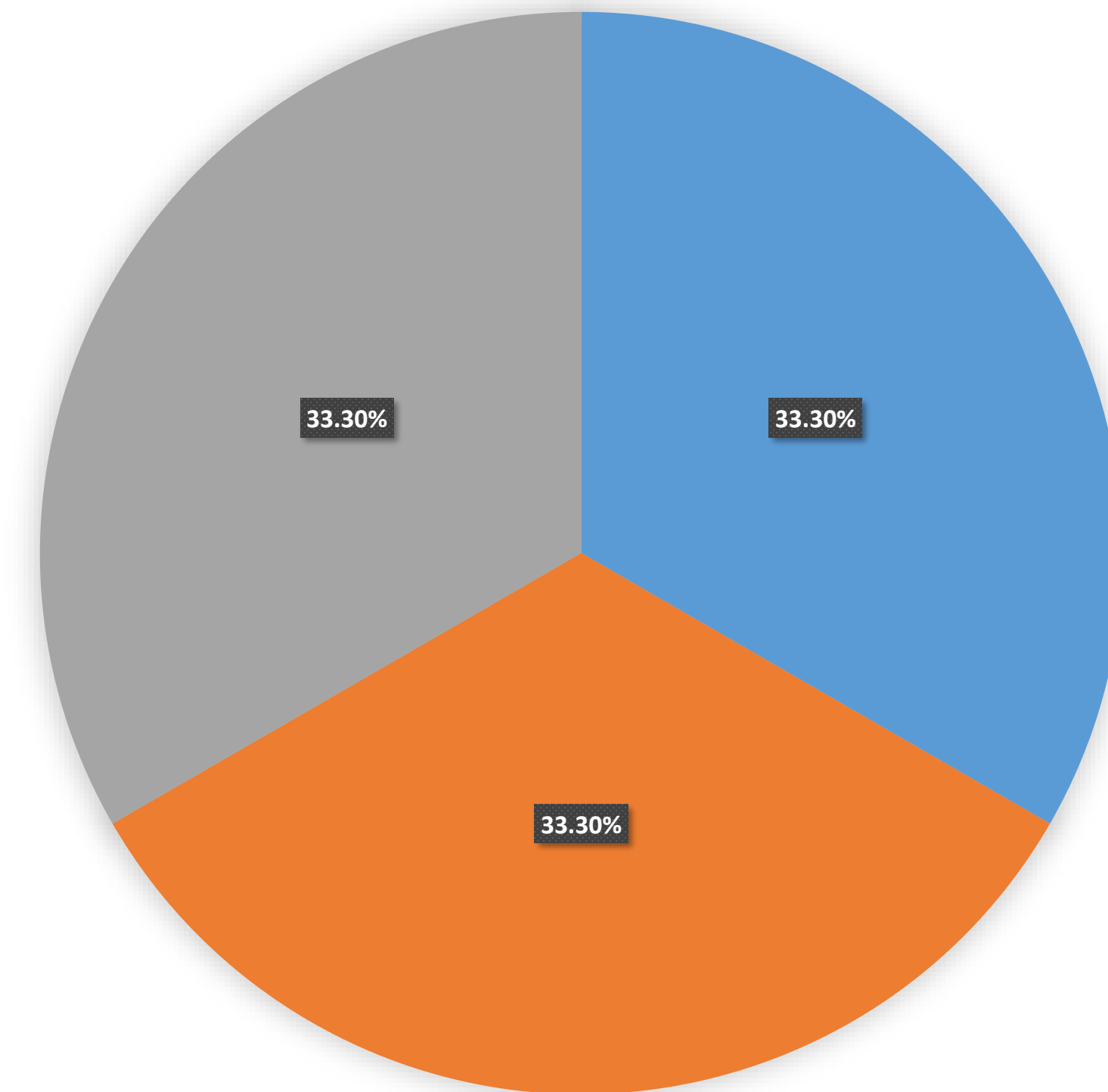
Composition 'the societal university'

➤ New category since 2017

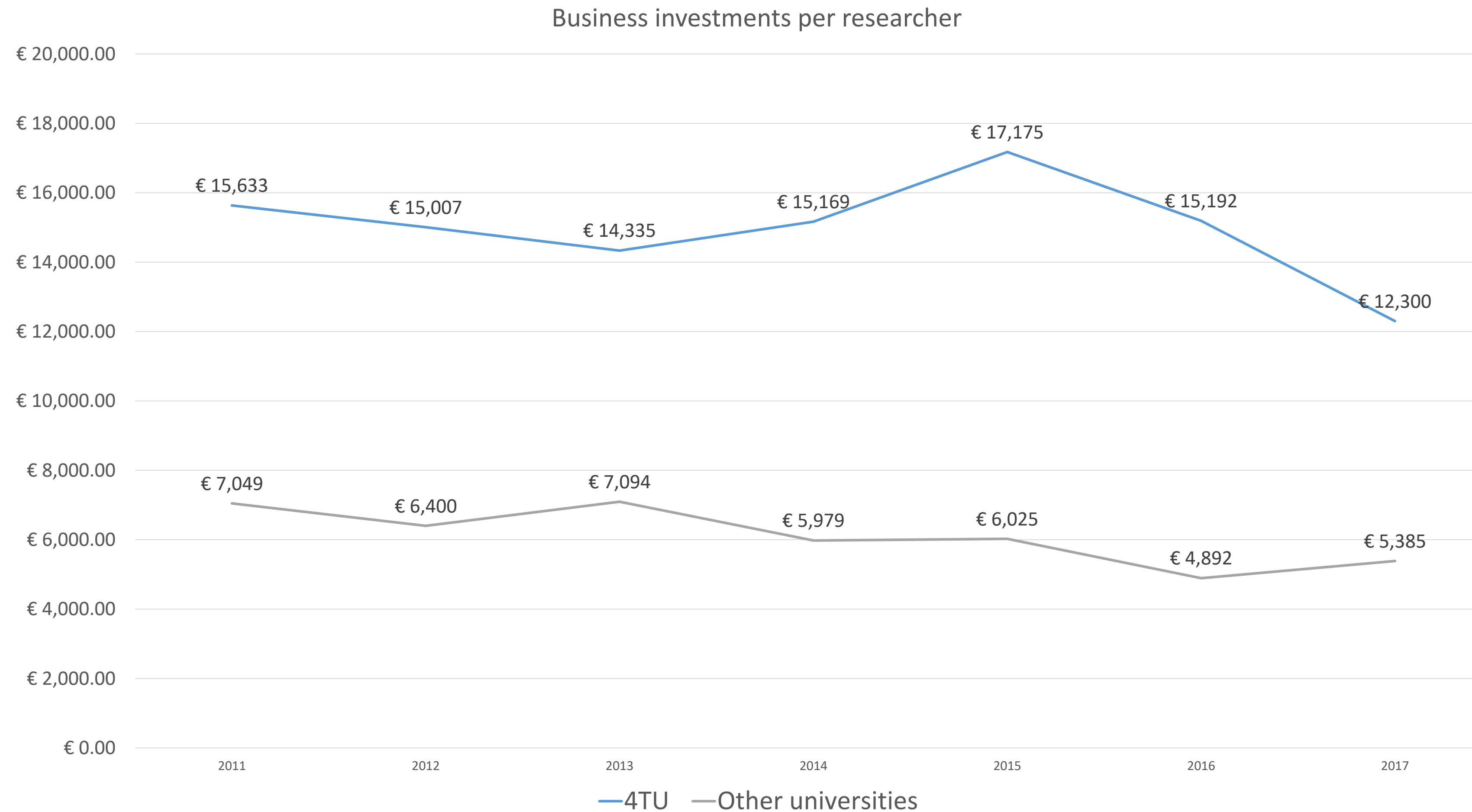


Composition 'the sustainable university'

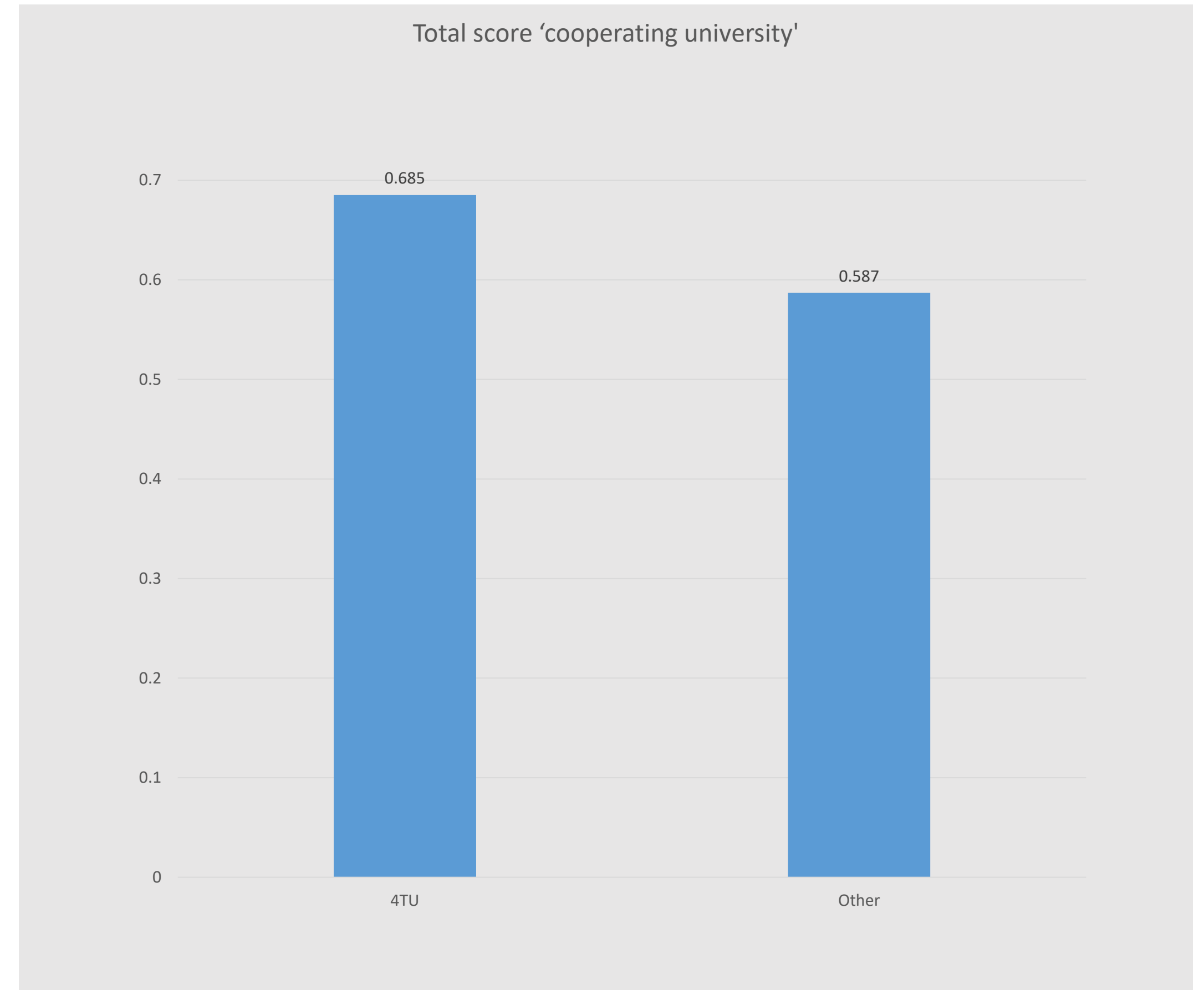
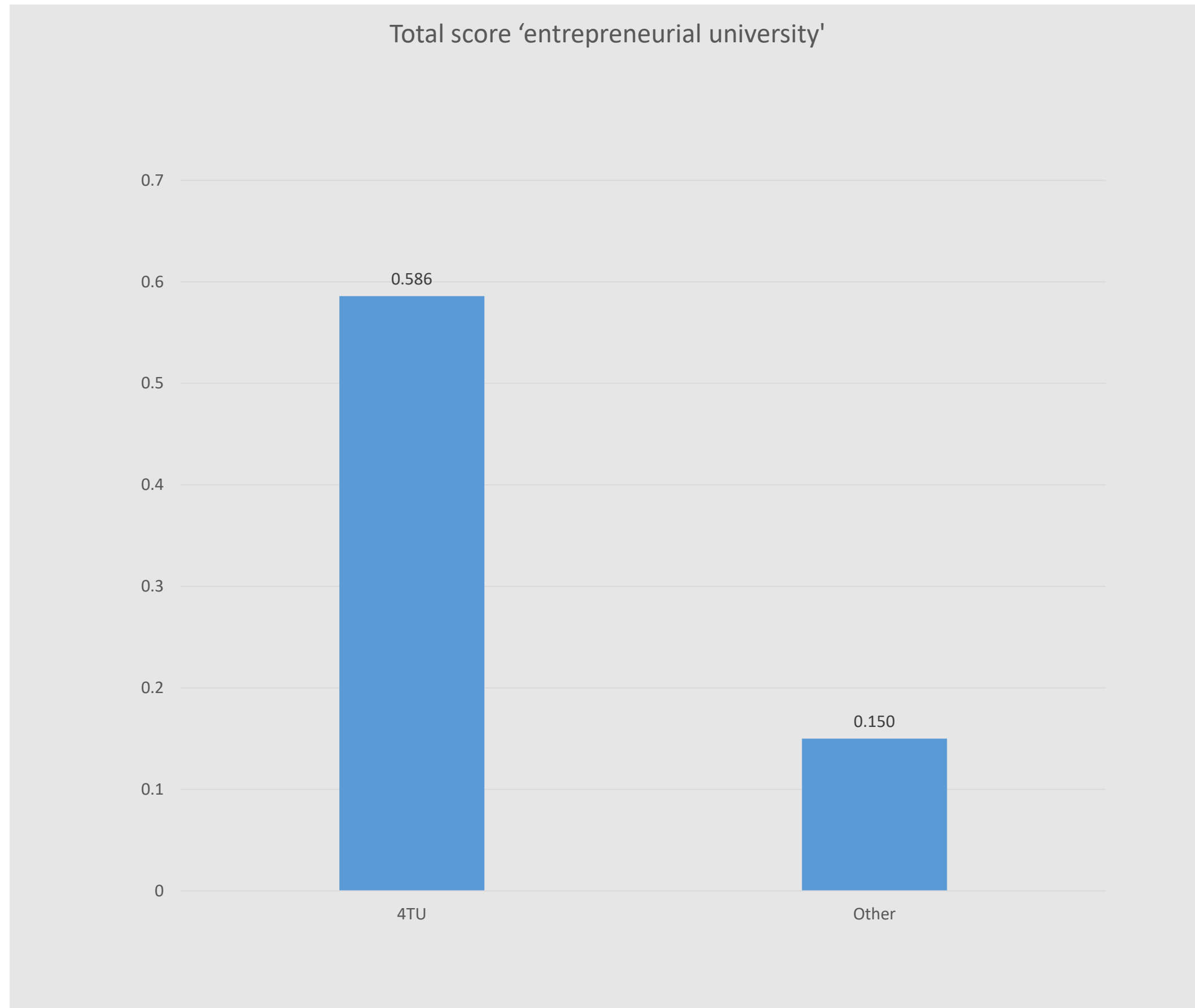
➤ New category since 2019



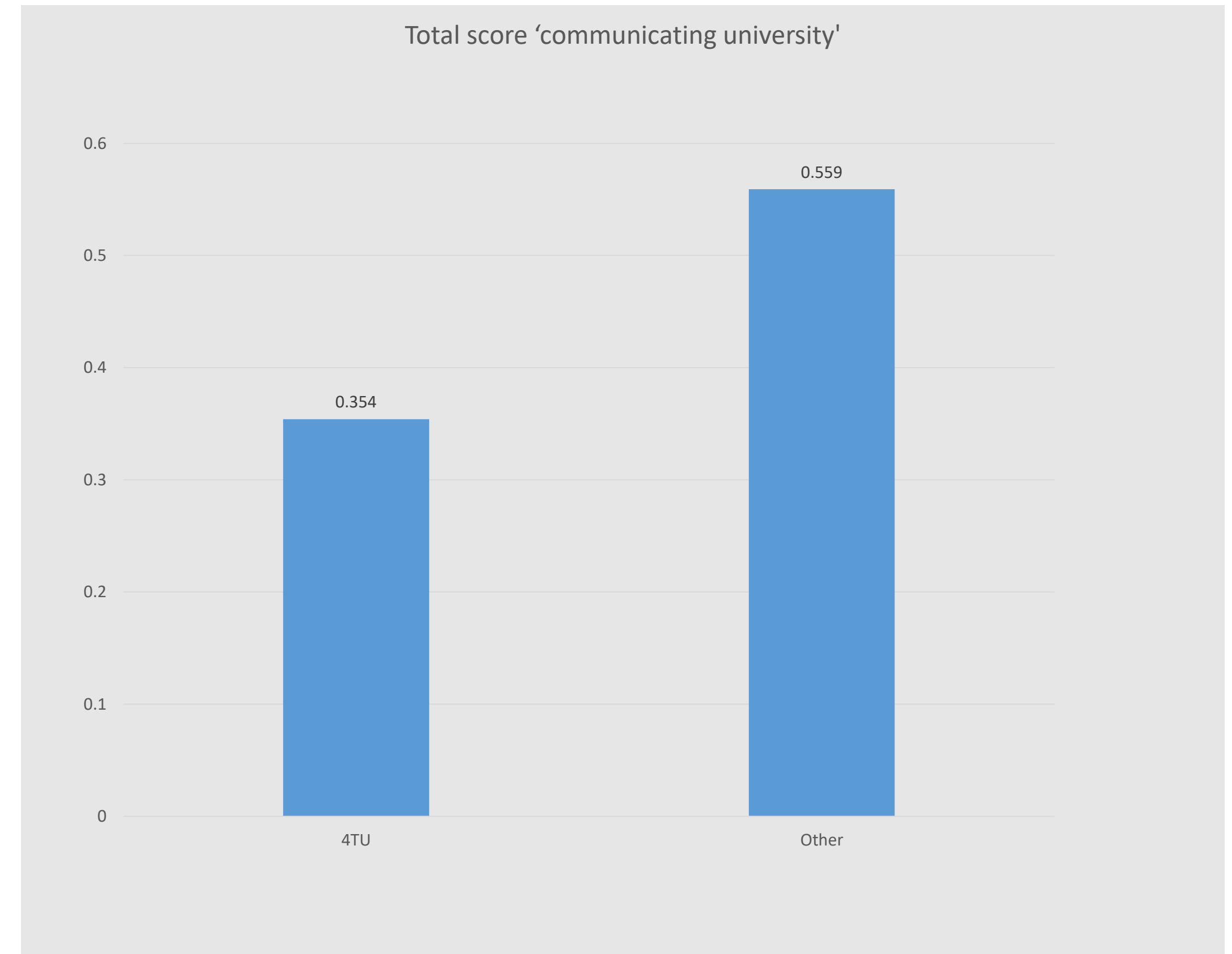
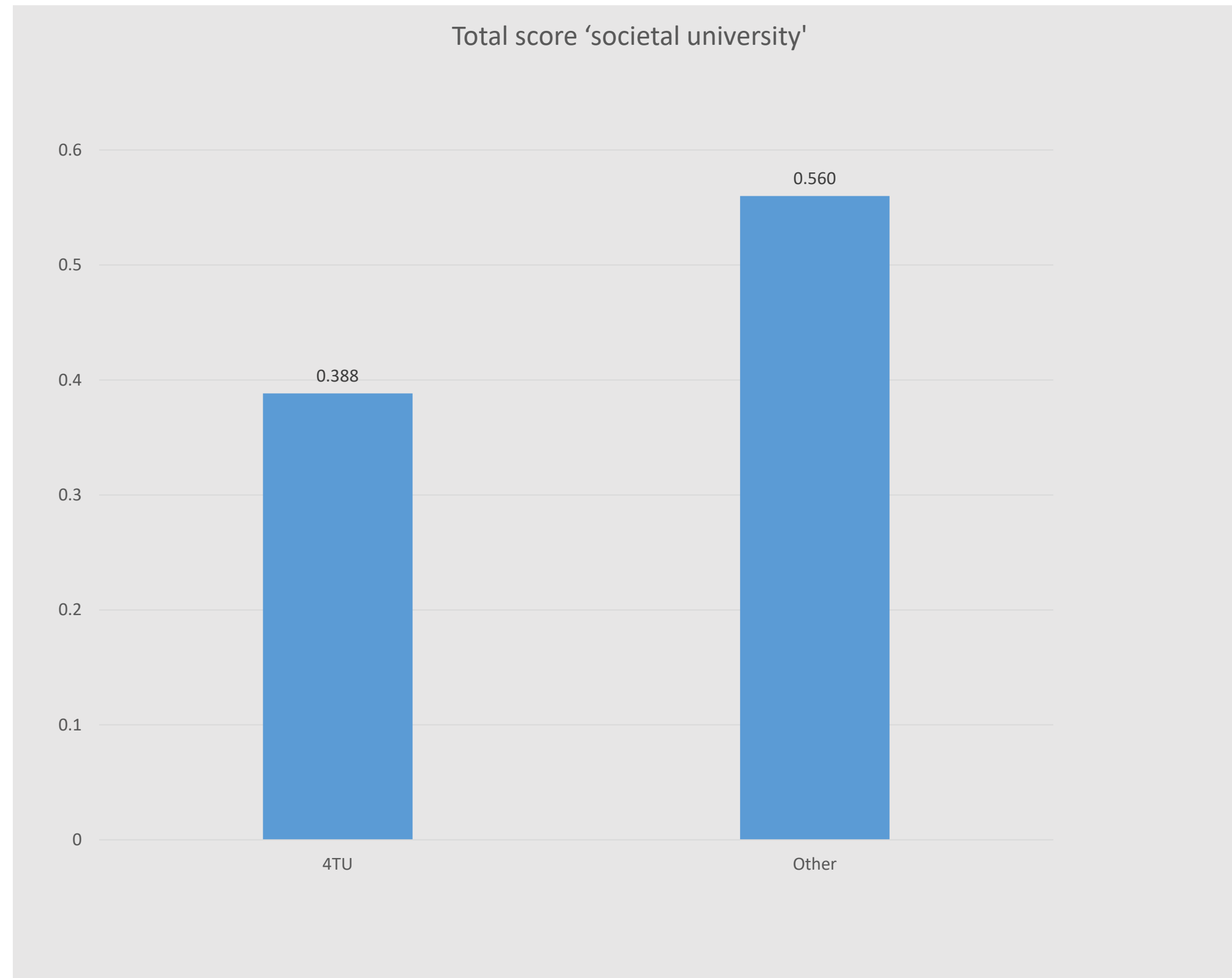
Business investments: hard science vs. SSH



On some subjects SSH is not doing so well....



On others they excell

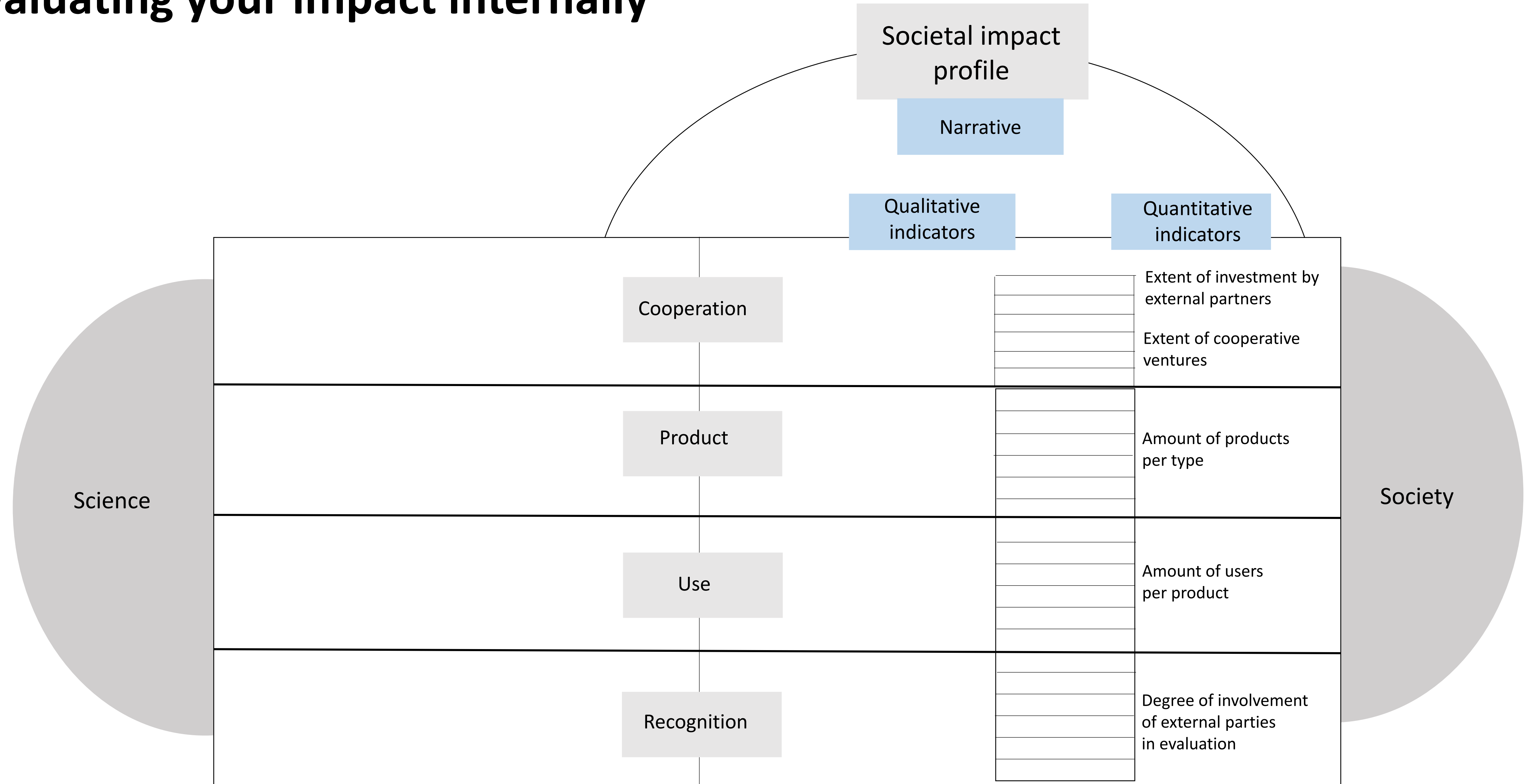


Assessing the regional impact of science

Technopolicy Model (based on Prof. P. Nijkamp/Prof. R. Stough)



Evaluating your impact internally



Thanks for your attention!

A network diagram with red and black nodes and connecting lines, set against a light background.

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Effectively Demonstrating & Amplifying the Impact of Research

Ulysses Palmones

*Senior Science Research Specialist, Philippine Council for Industry, Energy and
Emerging Technology Research and Development, Philippine*

Challenges in the Implementation of Impact Assessment: A DOST-PCIEERD Experience

ULYSSES M. PALMONES
Senior Science Research Specialist

Demonstrating Impact, AESIS, Stockholm, November 3, 2022

Who is DOST-PCIEERD?



The **Philippine Council for Industry, Energy, and Emerging Technology Research and Development** (PCIEERD) is one of the three sectoral planning councils of the Department of Science and Technology (DOST).

Our Mandate



Support for Research and Development



Human Resource and Institution Development



S&T Information Dissemination and Promotion



Support for Technology Transfer and Commercialization



Policy Development and Advocacy

Our Sectoral Coverage

INDUSTRY



Electronic & Semiconductor Industries



Mining & Minerals



Metals & Engineering



Food Processing



Process

ENERGY



Energy efficiency



Transportation

EMERGING TECHNOLOGY



Materials Science/Nanotechnology



Genomics/Biotechnology



Information & Communications Technology



Space Technology Applications



Photonics



Artificial Intelligence



Data Science

SPECIAL CONCERNS



Climate Change Adaptation



Disaster Risk Reduction & Management



Environment



Human Security



Creative Industries

R&D and Social Science, Humanities and the Arts

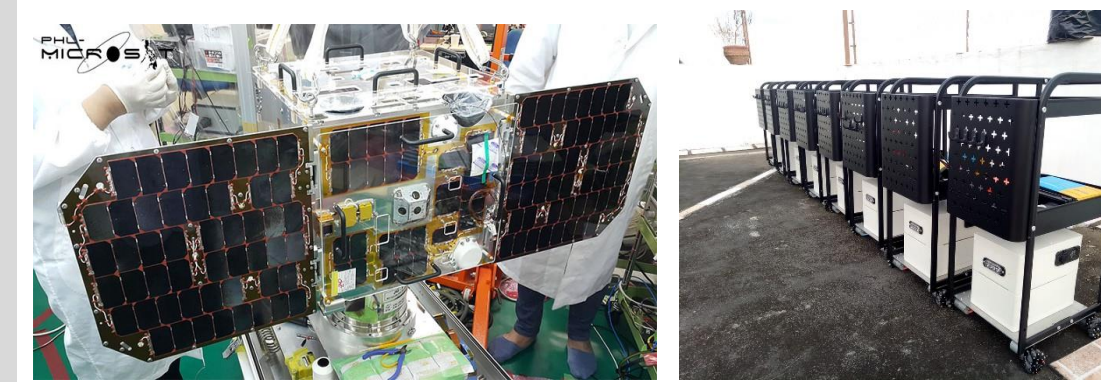
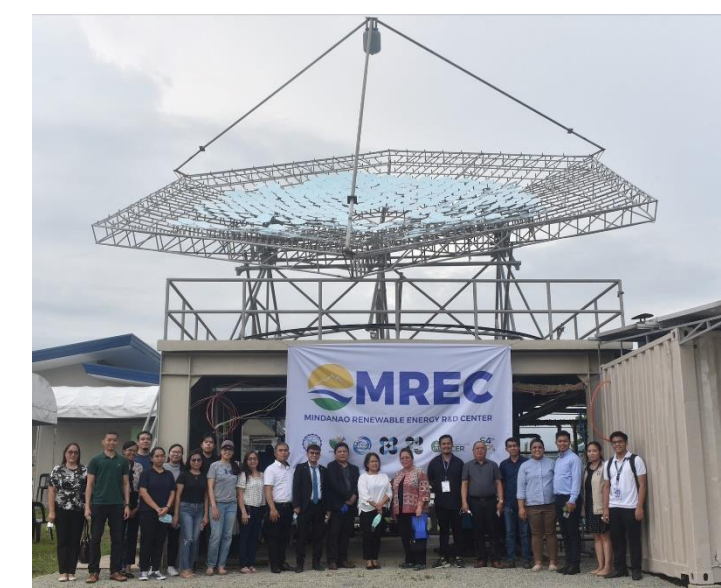
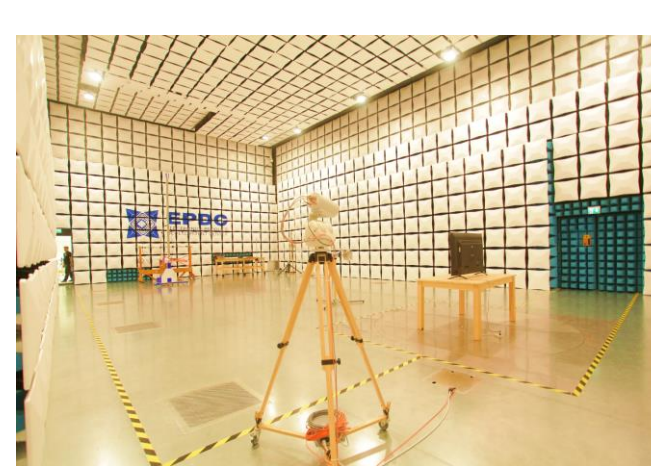
R&D is a creative work undertaken on a systematic basis in order to increase the stock of knowledge, including knowledge of man, culture, and society, ~~and the use of this stock of knowledge to devise new~~

~~and the use of this stock of knowledge to devise new~~
applications

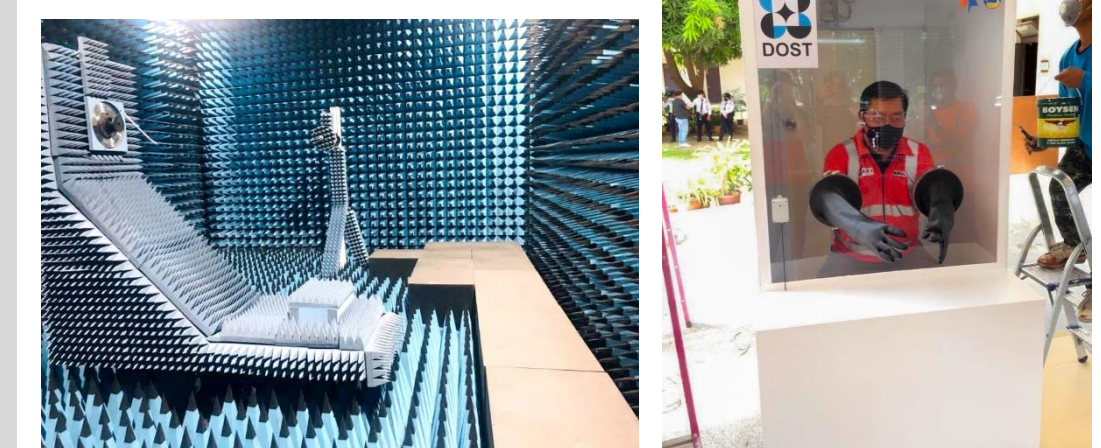
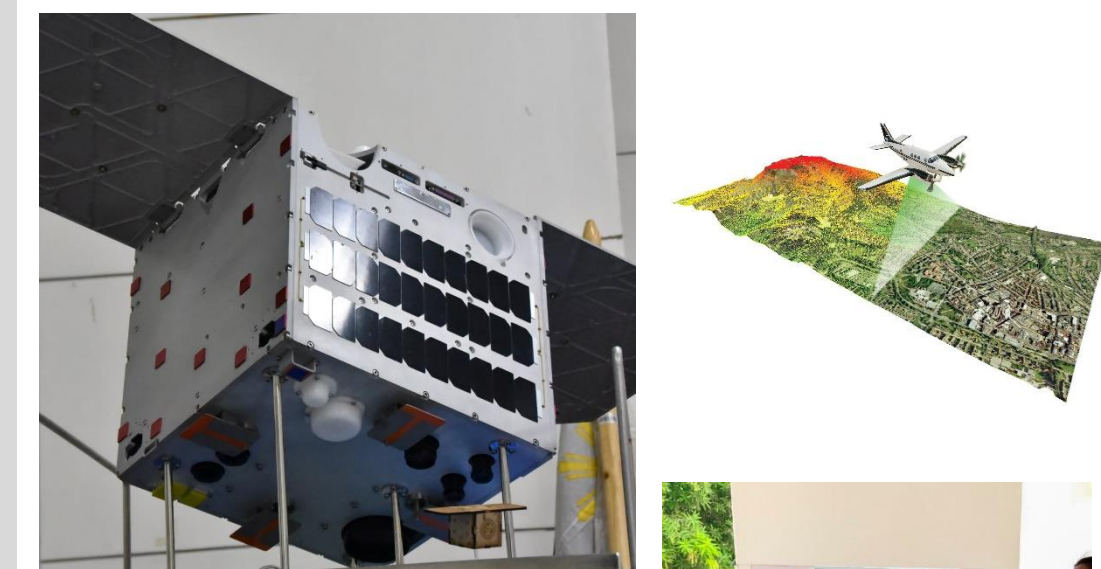
1. Basic Research
2. Applied Research
3. Developmental

The OECD 'Frascati Manual' definition of R&D recognizes the importance of AHSS research





PCIEERD High Impact Research Projects

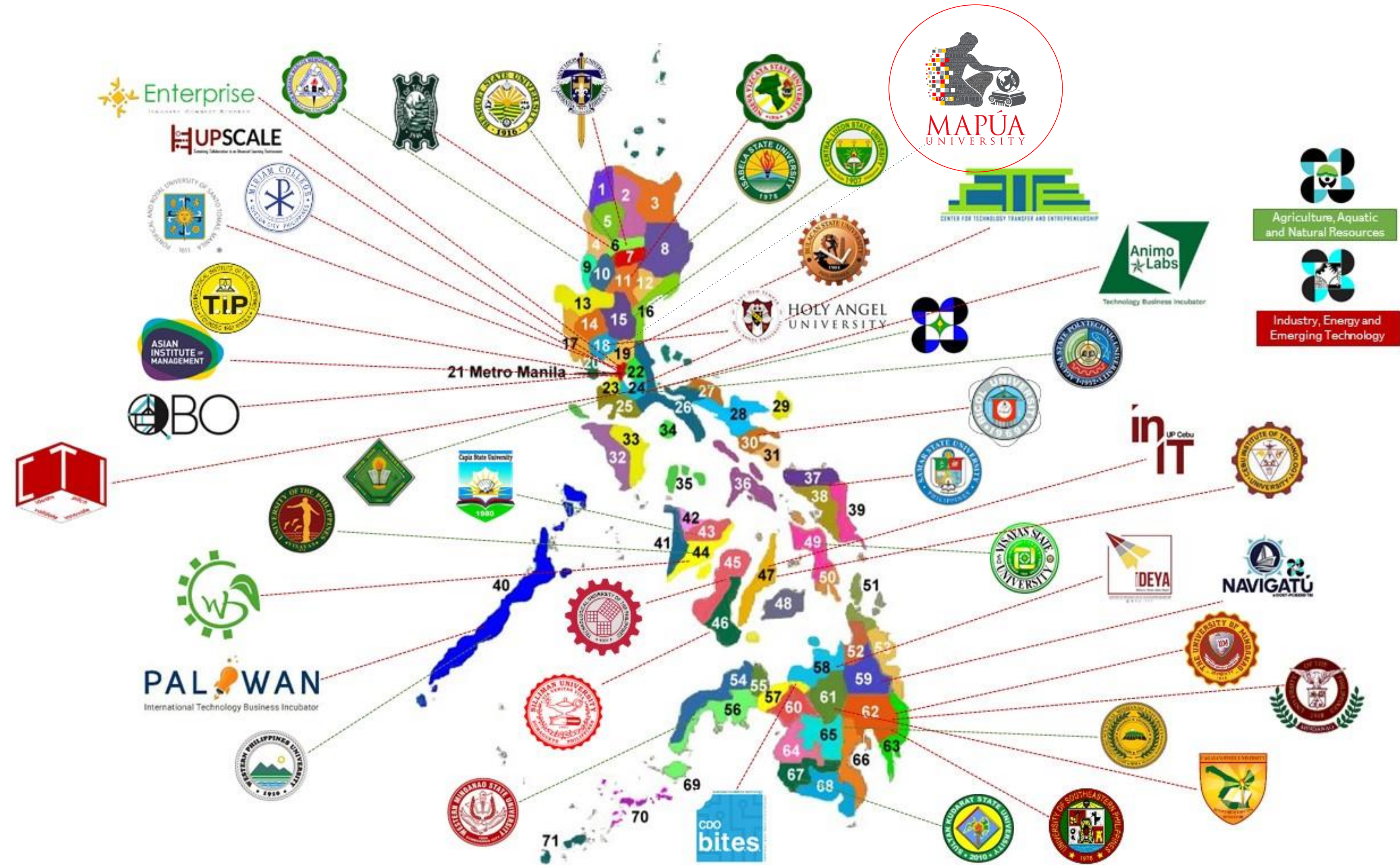


DOST-PCIEERD TBI NETWORK

TBI PH

54

Technology
Business Incubator
Facilities Across the
Country





WHWise

WOMEN-HELPING-WOMEN:
INNOVATING SOCIAL
ENTERPRISE PROGRAM

PROGRAM COMPONENTS



**Customized
Incubation Program**
for Women-Led Social
Enterprises



Funding Support for
Women-Led Social
Enterprises

MISSION: To help 10 women led
entrepreneurs yearly



ReSEED Program

Regional Startup Enabler for
Ecosystem Development

PROGRAM OBJECTIVES



Establish and formalize a **regional startup consortium**



Establish a **regional startup development roadmap**



Promote the **startup programs of PCIEERD/DOST**



Mentorship programs to **increase fundability of startups**



Upskill **startups and startup enablers**



Secure a joint **Regional Development Council (RDC) Resolution**

How to Measure Societal Impact of Research?

What is impact assessment (IA)?

Impact Assessment refers to “the process of identifying the future consequences of a current or proposed action”(Vanclay, Esteves, Aucamp, & Franks, 2015)

IA can be EX ANTE or EX POST Assessment

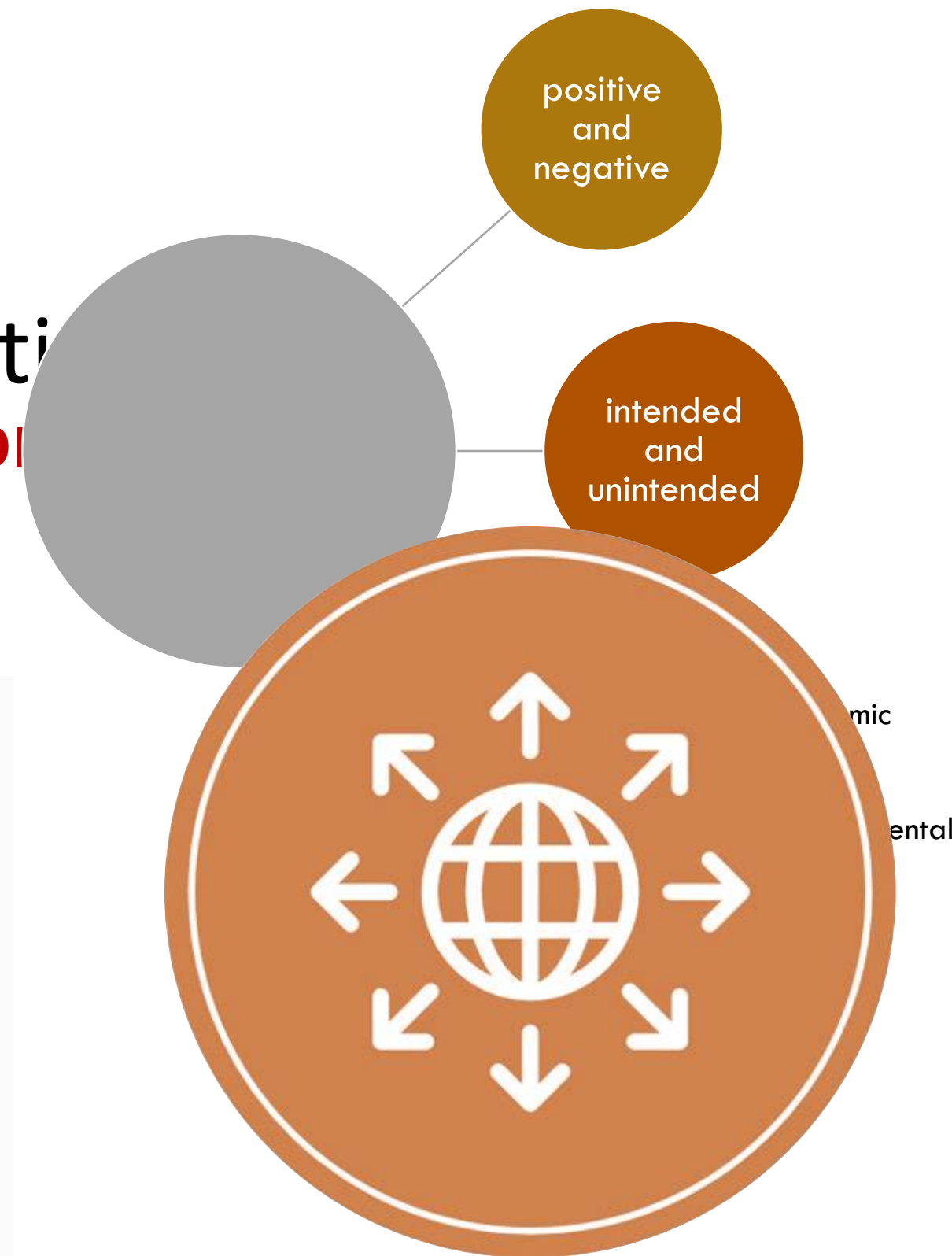


What is an impact?

The impact of an activity is a deviation (a change) from the **baseline situation** that is caused by the activity.

The baseline situation is the existing environmental, social or economic situation or condition in the absence of the activity.

The baseline situation is a key concept in IA.



IMPACT
(change)



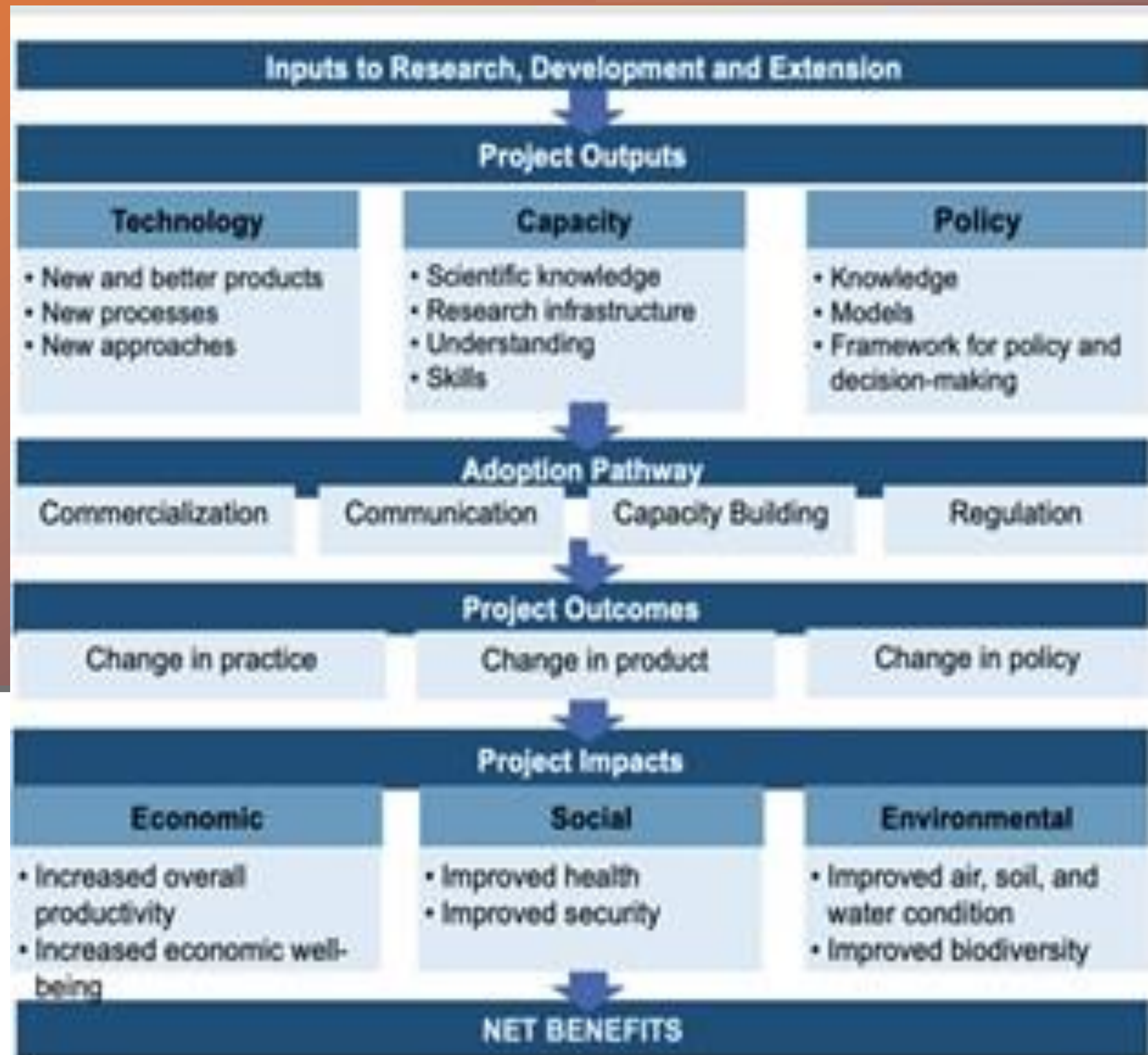
To measure an impact, you must know what the baseline situation is.

COMMON IMPACT PATHWAY

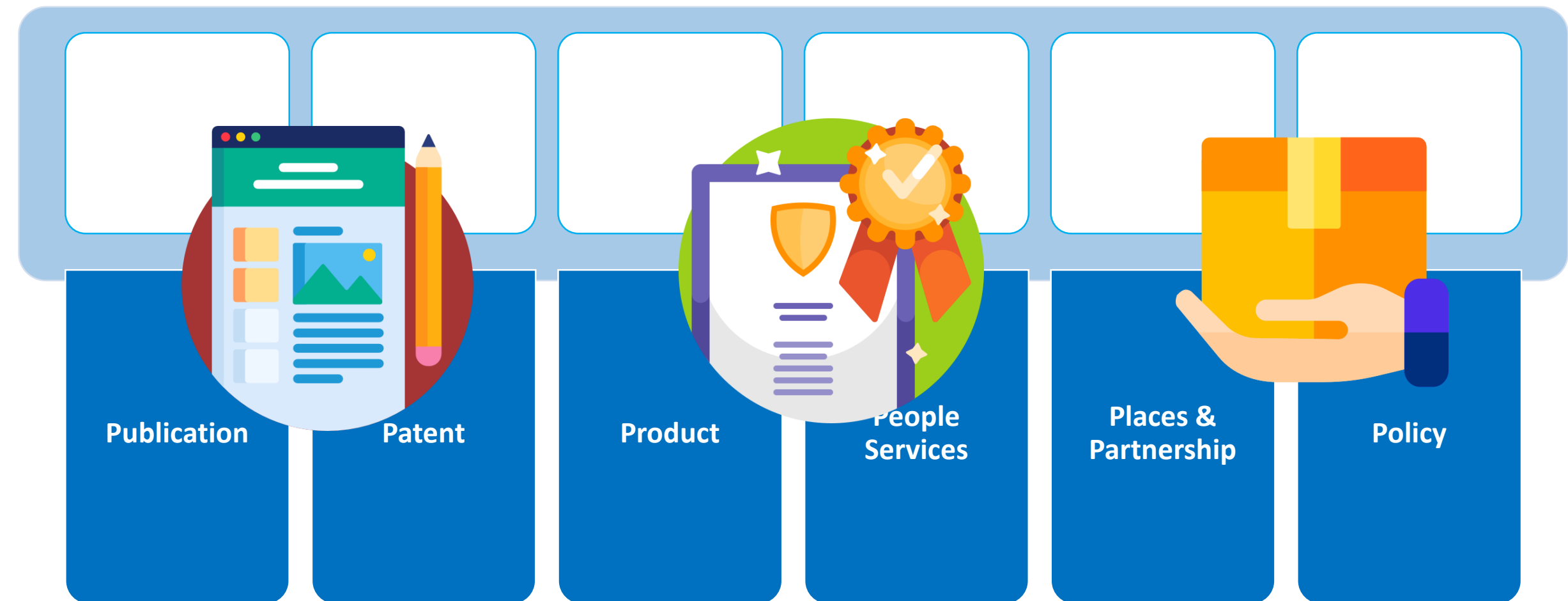


THE IMPACT ASSESSMENT FRAMEWORK

Davis et al.
(2008)



The 6Ps of PCIEERD in measuring Impacts



Necessary steps to institutionalize impacts

Capacity Building

- Building capacity on Impact Assessment in general
- Building capacity on desired IA framework

Implementation

- Include impact pathway in project proposal
- Incorporate IA into the M&E protocol

Communication

- Improved alignment among units for the communication of IA results
- IA results may also be disseminated externally (i.e., publication specifically for IA results)

Concepts to consider

Attribution

- What quantitative proportion of outcomes or impacts can we attribute to the program?

Contribution

- What role did the program play in bringing about the outcomes or impact?

Context Mapping

- The context could be in terms of economic development path, natural capital or physical resource available, policy, investments or incentives present, market access, external factors, etc.

Impact Scoping

- This component defines the scope of assessment in terms of levels of analysis (e.g. household, community, and institutional) and sub-frameworks or dimensions (e.g. economic, environmental, and social).

Outcome

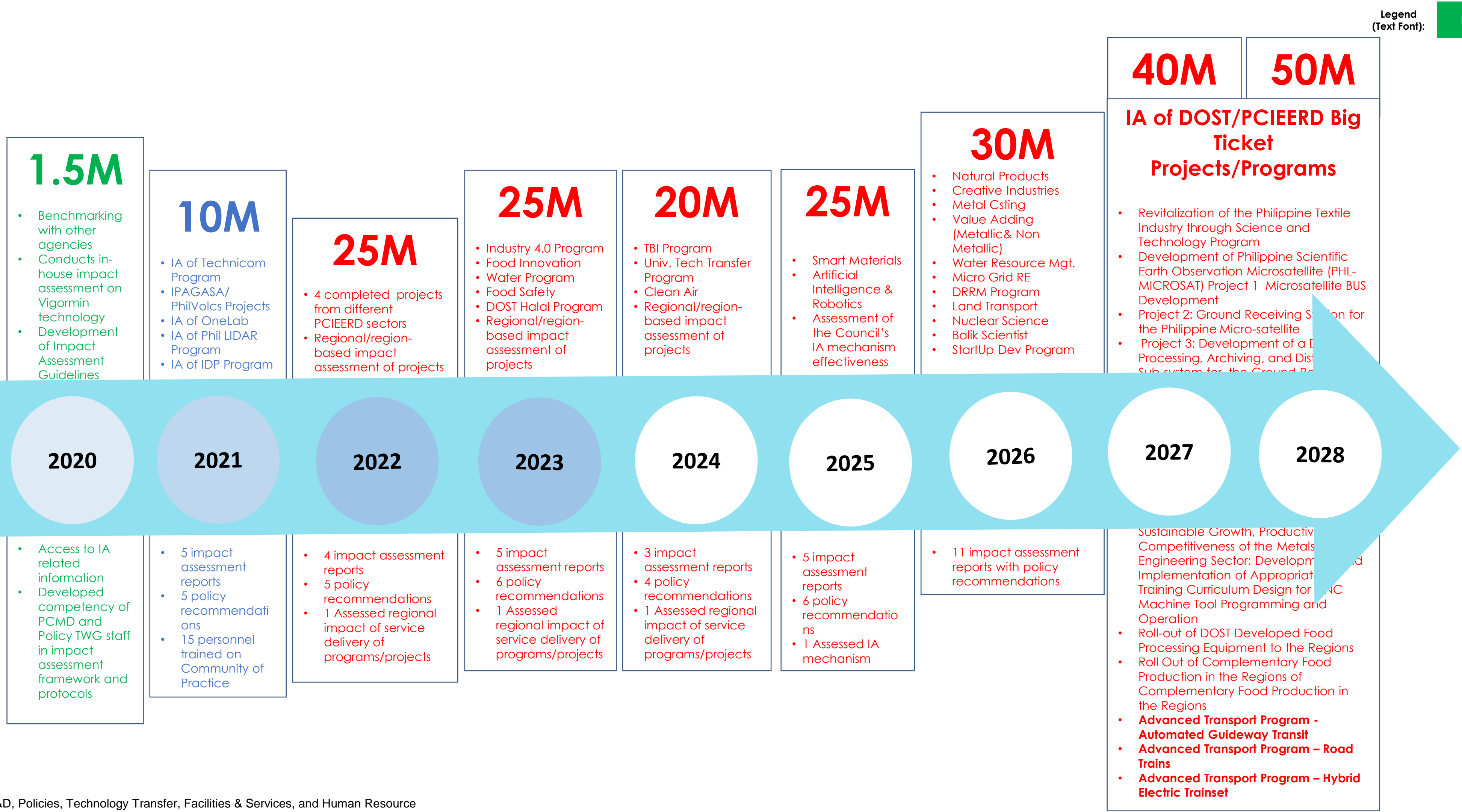
- Defined as the change in practices, behavior/skills/attitude, institutions, government policy and plans, accessibility to programs as a result of interventions or R&D outputs

PCIEERD IMPACT ASSESSMENT ROADMAP



Overall Strategies

- Human Resource**
- Development of core competencies in the conduct of impact assessment
 - Provide training on impact assessment both for researchers and program/project managers through the following:
 - Establishment of Community of Practice (CoP)
 - Interchange of IA knowledge between third party experts and in-house employees
 - Plantilla Positions for PCIEERD IA team
- R&D Technologies**
- expanded monitoring and evaluation process to cover beyond the 6Ps metric by including medium and long-term benefits.
- Facilities / Services**
- Provide researchers with impact assessment tools for completed projects
 - Establishment of impact assessment team to facilitate IA implementation
- S&T Policies**
- Development of Impact Assessment guidelines, framework and protocols
 - Updating/amendment of IA related guidelines
 - Establishment of mechanism in improving the national development strategies and plans in the subsequent implementation of the projects and programs



Legend (Text Font):

Done Ongoing Not yet Available

Vision:

To provide knowledge-based evidence on the continuous financial sustenance to R&D programs for sustainable development

- Overall Outcomes**
- Human Resource**
- Increased number of personnel trained in impact assessment
 - Increased number of researchers, programs leaders trained in impact assessment
 - Sustainable impact assessment unit of the Council
- R&D Technologies**
- Improved/expanded M&E process beyond 6Ps metric
- Facilities / Services**
- Established impact assessment tools
 - Established IA team that can facilitate impact evaluation
- S&T Policies**
- Policy/Guidelines as a result of the assessment
 - Improved mechanism in the implementation of subsequent programs and projects

*Priority S&T Programs/Projects include R&D, Policies, Technology Transfer, Facilities & Services, and Human Resource

Perennial Problems in IA Implementation

IA requirements are often avoided

Public participation in IA is often inadequate

IA is often not carefully integrated into planning

Proposed mitigations may not be implemented

IA doesn't ensure environmentally sound projects

Post project monitoring is rarely conducted

IA is done primarily for projects, not programs or policies

Assessments of risk and social impacts are often omitted from IAs

Cumulative impacts are not assessed frequently

Challenges Encountered

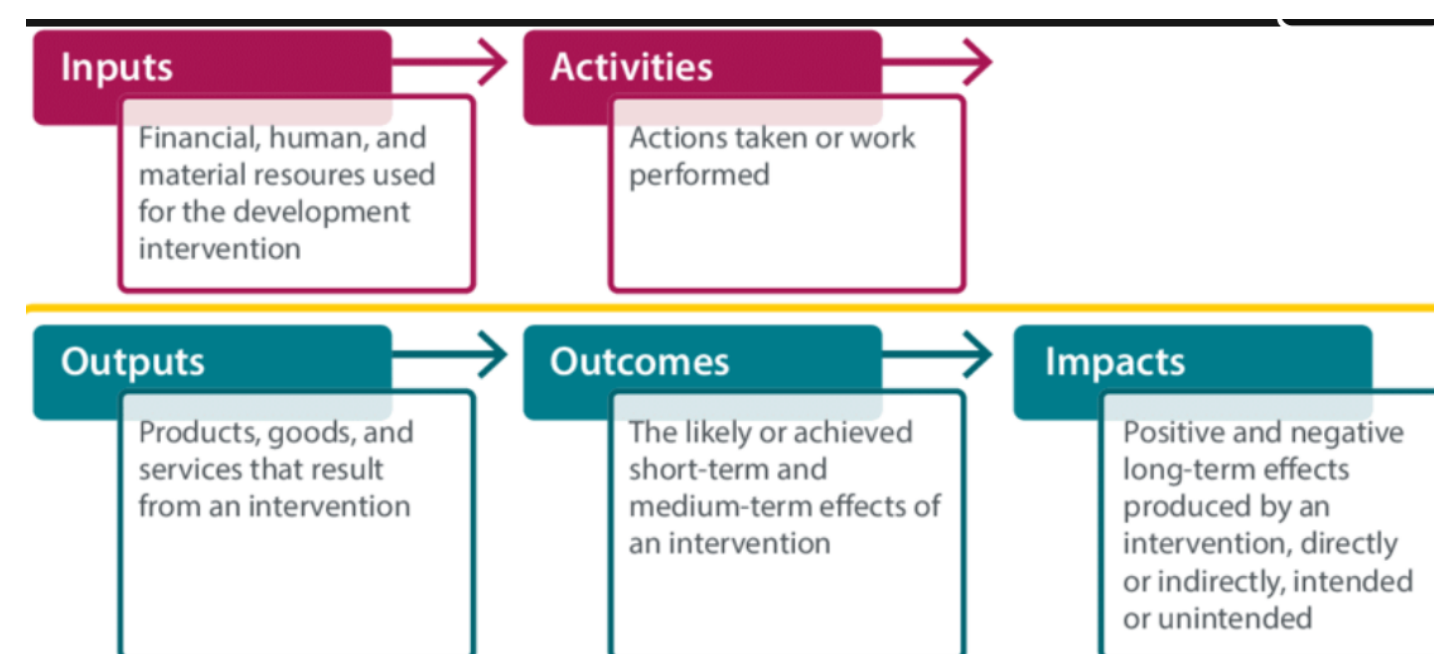
Limited participation and projects' stakeholders' engagement during the assessment process

Lack of reference materials such as accomplishment and financial reports of completed projects

Low turnout of respondents due to online medium used for data collection

Issues on confidentiality imposed by companies restrict engagements of stakeholders

Recommendation



Determine the extent of impact that the agency would want to see or address

Use of common framework for assessing impact

Consult the SDGs in determining indicators

Enhance collaboration among stakeholders

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A decorative background at the top of the slide featuring a network diagram with red and black nodes connected by thin lines, set against a light red gradient.

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Effectively Demonstrating & Amplifying the Impact of Research

Katy Elliott

Account Executive, Researchfish by Interfolio



interfolio

**Effectively Demonstrating & Amplifying
the Impact of Research**

AESIS 2022 - Societal Impact of Social Sciences,
Humanities, and Arts

Hello!

- Working with technology for 10+ years
- Networking with the research impact community, for 6 years, hearing the typical challenges
- Researchfish is a platform that aims to track research outcomes, outputs and impacts, to support research evaluations and impact assessment
- We aim to collect outcome data that demonstrates 'wider world' impact, and look beyond bibliometrics



Katy Elliott

Account Executive

What are the best ways to demonstrate the often indirect and long-term impacts of SSHA research and further amplify this impact?

The background is a blurred, grayscale image of a modern building with large windows and columns. A thick red diagonal line runs from the bottom-left towards the top-right, crossing the dark blue banner.

Why Impact Matters

What are the best ways to demonstrate the often indirect and long-term impacts of SSHA research and further amplify this impact?

...Who for? And Why?

Typical Demands

Informing Strategy

Are we addressing our mission?

Can we identify what we are doing right?

Identify and maximise social and economic value

Are we making a difference to society/community?

Are we valued and engaged?

Stakeholder and Community Relationships

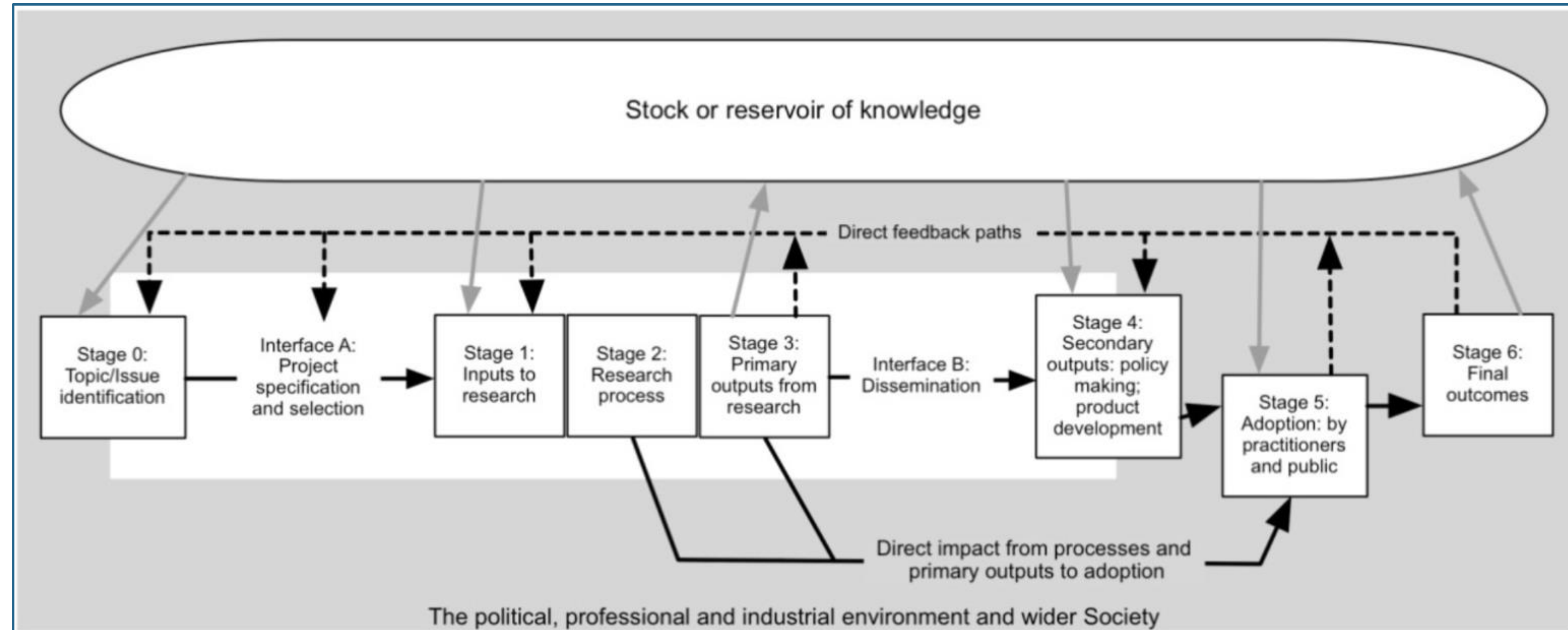
Are we combining resources?

Can we secure funding?

ToC's, Frameworks, Logic Models....

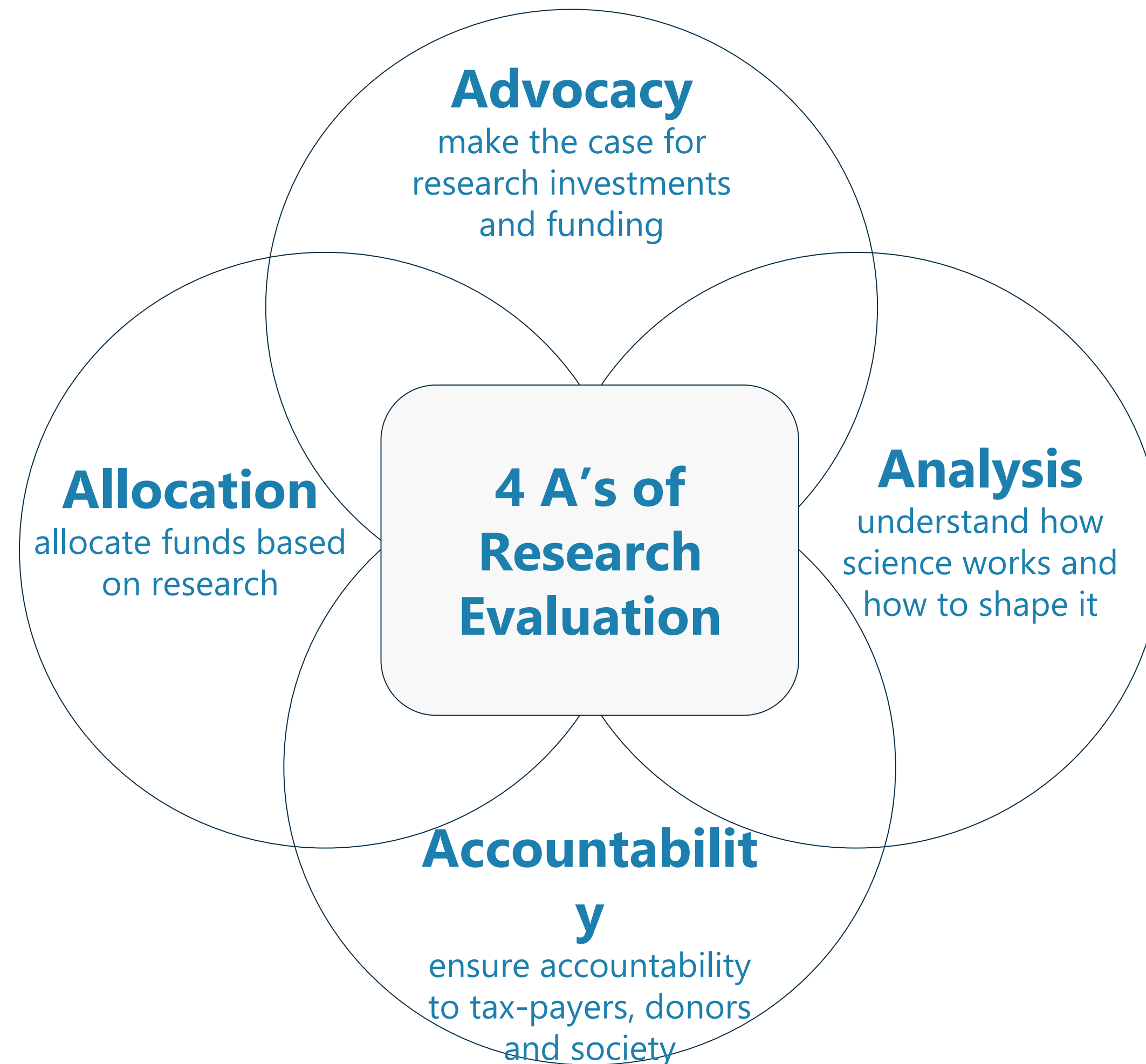
INDIRECT, LONG-TERM, AMPLIFY

Many organisations may develop an impact framework, based on a logic model, to understand the indirect, long-term inputs, outputs, outcomes and impacts...



Answer strategic questions, demonstrate the 4 A's....

(Adam, P., Ovseiko, P.V., Grant, J. et al. (2008))



Data & Evidence - mapping indirect and longterm impact

Time & Resources



- Data everywhere - struggle to map it (RIMs, Libraries, Departments)
- Paper based, siloed or complicated
- Door knocking exercises
- Moving staff (academic and administrative)

What typically demonstrates or evidences impact in some way? - Indirect

The data needs to have consistency....

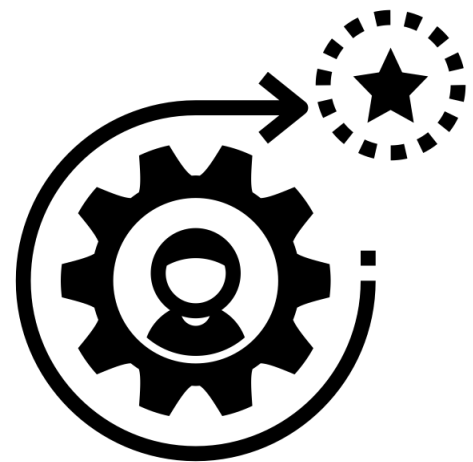
- Think about non standard or non traditional outputs...
- Is there commonality across programs or projects - can we standardise our approach?
- Can we re-use and re-shape for different purposes?



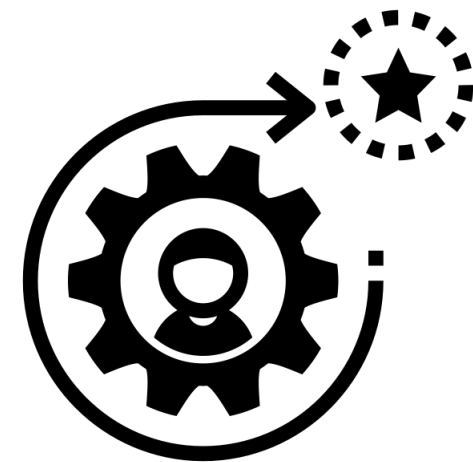
What typically demonstrates or evidences impact in someway? - Indirect

The outcomes and outputs identified, need to have:

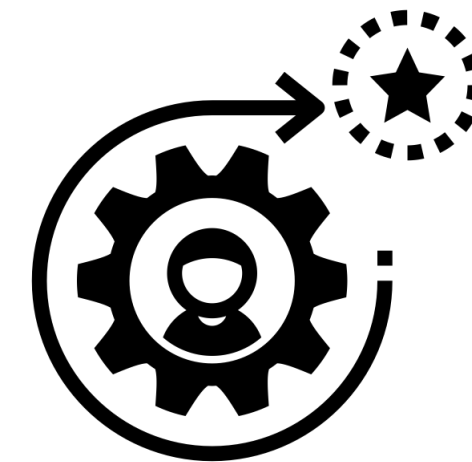
Consistent



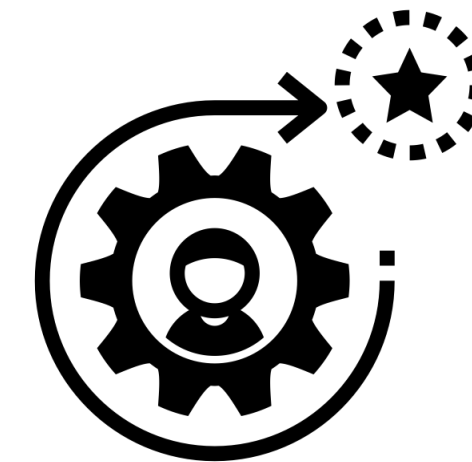
**Semi-structured
& Standardised**



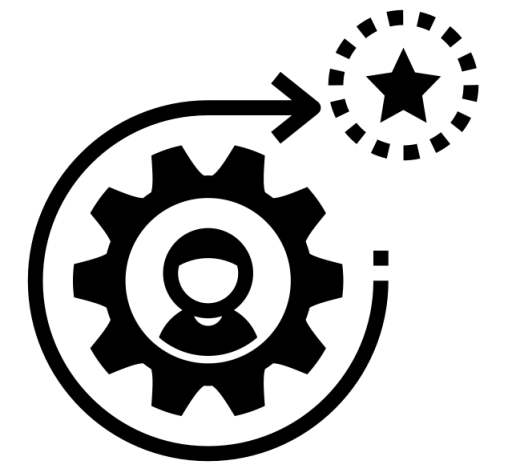
Re-usable



**Include
longitudinal view**



Connected



What typically demonstrates or evidences impact in some way? - Indirect

“

“What collaborative networks are taking place in [enter local area or country]”

“Are we increasing interactions in the [private] sector?”

“Which other funders are funding “my” researchers?”

“Do PHD students go on to continue research? Or move to another sector?”

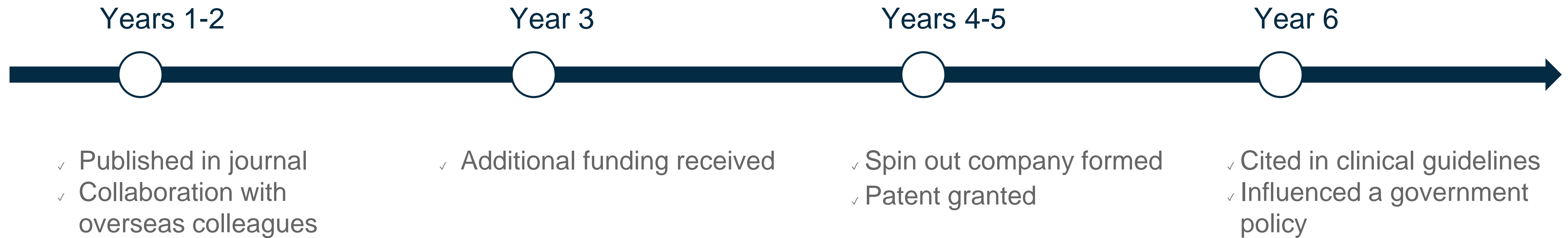
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slido.com

#1681972

What would you consider
“non traditional” outputs?

A Longitudinal view is needed



“How long does it take for projects/programmes to produce different outcomes/impact?”

“Do schemes to promote public engagement do more activities quicker and/or more activities overall?”

“If we evaluate this now, can we predict what will be missing?”

Evidence the holistic impact of research - think about non standard outputs

New knowledge

- . Publications
- . Research Tools and methods
- . Research Databases and Models

Knowledge transfer and exchange

- . IP and licencing
- . New products (medical, software, artistic etc.)
- . Spin Outs

Wider Engagement

- . Influence on policy, practice and the public
- . Engagement activities

Research ecosystem development

- . Next destination and skills
- . Awards and recognition
- . Use of facilities and resources

Further research and collaborations

- . Further funding
- . Collaborations and partnerships

Social Innovation

- . Collaborators
- . Financial Contributors
- . Local Income?

Amplify

Could Researchfish help you?

- **ResearchFish data collection tool**
 - **Impact reporting**
- **Consultancy & Impact Training**

Come say hello!

katy.elliott@interfolio.com

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Effectively Demonstrating & Amplifying the Impact of Research

Panel discussion and Q&A

Frank Zwetsloot (Chair)

Ulysses Palmones

Katy Elliott